

PORT VISIT SURVEY/QUALITY QUESTIONNAIRE

SHIP NAME: _____
 SHIP POC (Name & Phone/E-Mail): _____
 CONTRACT NO: _____

PORT: _____
 PVST DATES: _____
 CONTRACTOR: _____

SERVICE	OUTSTANDING	SATISFACTORY	UNSATISFACTORY	N/A	REMARKS
ARRIVAL:					
Pilots					
Tugs					
Line Handlers					
Pier/Berth Assgnmnt					
Forklift/Cranes					
Brows/Fenders/Camels					
ARRIVAL BRIEF:					
Timely					
Info Packet Provided					
Knowldg of local regs					
Area Info Accurate					
Local Contact #'s					
Attendees (Police, Tour Customs, Etc.)					
HUSBANDING AGENT					
Professionalism					
Availability (on call)					
Daily Visits					
Personnel Transfers					
Pass Orders					
Monitor Subcontractrs					
Quality Control					
SERVICES					
CHT/Sewage					
Trash					
Waste Oil Removal					
Telephones (Lnd Lns)					
Cell Phones					
Pagers					
Portable Radios					
Provisions					
Laundry Service					
Cargo Drayage					
Ground Transport					
Fuel					
Water Taxis					
Fleet Landing					
General Assistance					
PRE-SAILING					
Present Invoices					
Departure Arrngmnts					
OTHER					