

NAVSUP Shore Food Service Customer Satisfaction Survey now available online

The Assistant Chief of Staff for Navy Family Support, Naval Supply Systems Command has announced the availability of an automated Web-based Shore Food Service Customer Satisfaction Survey.

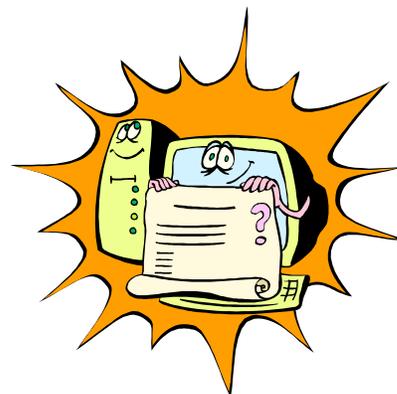
Developed in cooperation with Commander, Navy Installations, the customer survey is a voluntary short and straightforward survey of food service choices available at base locations Navywide and should take less than 10 minutes to complete.

Respondents can access the survey through the Web at <http://www.surveytracker.com/survey/ashore>. The password is "food." The online survey will be available through March 15, 2004.

Military members and civilians eating at any of the available base food service facilities (MWR, Navy

Exchange restaurants and concessionaires, and general mess) are encouraged to take the survey. Those providing information will be statistically summarized with the responses of others, and will not be associated with any single individual.

"The shore food service survey is a fleet and family quality of life initiative that assesses how the Navy is doing in meeting customer needs to provide quality service and make efficient use of shore installation resources," said RADM Justin D. McCarthy, Commander, Naval Supply Systems Command. "Navy military members and civilian personnel are invited to take the survey and let us know what we are doing right and, more importantly, what we can do to improve shore-based food service."



NAVSUP's primary mission is to provide U.S. Naval forces with quality supplies and services. With headquarters in Mechanicsburg, Pa., and employing a worldwide workforce of more than 23,000 military and civilian personnel, NAVSUP overseas

See Survey page 5

Mess Management Specialist rating name changes

From Chief of Naval Personnel Public Affairs

In a rating name change that better reflects their professional expertise, Mess Management Specialists (MS) will now be known as Culinary Specialists (CS).

"The name change more appropriately describes the duties and mission of the rating, aligns the rating with today's commercial culinary profession, and enhances the rating's professional image," said

Senior Chief Culinary Specialist (SW) Joe Donellan, rating technical advisor and Supply Corps enlisted community manager.

The rating's progression from cook to commissary man, to mess management specialist, and finally to culinary specialist, is a natural one and in keeping with the Navy's tradition of defining a Sailor's occupation in modern terms.

Personnel in the MS rating will be automatically converted to the CS

rating effective immediately with the release of NAVADMIN 012/04.

Request for conversion from Sailors or commands is not required.

The rating badge of crossed keys and quill superimposed upon an open ledger is being retained for culinary specialists.

NAVADMIN 012/04 will soon be available on the Web at <http://www.bupers.navy.mil>.

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Admiral's Quarters

As our nation engages in contingencies abroad, especially the war on terrorism, the Navy logistics team continues to transform to fully support the CNO's Sea Power 21 vision.

There is a sense of urgency to modernize our fleet to deal with the geo-political realities of the new century. We contribute to this effort, in part, by focusing on the Sea Enterprise pillar of Sea Power 21. This involves further realignment to properly manage resources, achieve greater efficiencies, and drive down costs.

The Naval Supply Systems Command and the COMFISCS team are helping to recapitalize funds for new ships, aircraft and weapon systems through two ongoing transformation initiatives.

The first is the transfer of certain industrial logistics operations from the Systems Commands (Naval Air Systems Command, Naval Sea Systems Command, and Space and Naval Warfare Systems Command) and Naval Facilities Engineering Command to the Fleet and Industrial Supply Centers. The second is the movement of supply chain

management and contracting responsibility for regional base operations from Commander, Navy Installations to the FISC commanding officers.

The benefits of these initiatives are clear. They allow for the leveraging of our enterprise-wide capabilities, streamlining delivery models and eliminating duplication of tasks. While the rapid recapitalization of vital defense dollars is the goal, we are managing a quick but purposeful pace to ensure we are doing things right the first time.

Transformation is a challenging and evolving journey. At this stage, you should know that the COMFISCS senior leadership team is thoroughly examining the "as is" data associated with the realignments and is analyzing it with an eye toward the "to be" organization. It is critical that this full analysis be done so that the future organization is fully spelled out before we start transferring resources and infrastructure. This is truly a team effort.

The actual transfer of resources should begin in April, and will likely proceed across the balance of the fiscal year. Customers can expect our



RDML William A. Kowba

new organization to provide ready and responsive service. As contracts transition from one contracting activity to another, there will be no lapse in coverage.

Throughout this endeavor, we will move swiftly and with foresight and purpose, but never will we sacrifice our number one mission: service to you, the customer.

The FLASH

The Flash is an authorized publication published quarterly for customers of the Fleet and Industrial Supply Center San Diego and its sites.

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Visit our Website at www.sd.fisc.navy.mil.

All smiles for a job well done



Pete Leary, Code 122, is all smiles as CDR Charles Williams commanding officer of USS Stethem (DDG 63) presents him with a plaque for providing outstanding supply support.



Bill Cording
LSC Deputy Director

For those of you that follow the Chinese calendar, you already know that on Jan. 22 we left the year of the Ram and began the Year of the Monkey. If you're a St. Louis football fan, you know the year of the Ram ended. After reading this, and before you ask the question, no I was not born in the Year of the Monkey nor does it have anything to do with politics.

About the time you receive this we would have said goodbye to SKCM (SW/AW) Ben Hebron FISCSD Command Master Chief. He leaves us for duty aboard USS *Shiloh* (CG 67), so he'll be in the area from time to time even after he leaves.

FISCSD welcomes SKCM (SW) Mark Niess as our new Command Master Chief. He's joining us from Afloat Training Group Pacific, so many of you are

already familiar with him. If you're in the neighborhood, feel free to stop in and welcome Master Chief Niess and say hello to the rest of us in building 116, second deck at Naval Station.

I've had the privilege of going aboard several San Diego ships over the past few weeks. If you haven't visited some of your sister ships or waterfront neighbors, I encourage you to do so. Walking through the mess decks is a real eye-opener. The amount of ingenuity, attention to detail, individuality, and unique character of each ship will make you proud to be there. It's also an excellent source of good ideas.

Speaking of good ideas, now is a good time to schedule the NEXCOM Fleet Assistance Team and Navy Food Management Team. They can help you develop the budding "Emeril" in your galley or "Sam Walton" in your ship's store.

Some of you will be receiving your summer change of duty station

orders soon. If you're going to be moving household goods, and you have your orders, it's not too early to start the process – schedule your pick up. Summer is the peak moving season and end of the month appointments fill up fast. For more information, check out the FISCSD Web site and click on Smart Web Move or go to http://www.sd.fisc.navy.mil/services_set.html. Click the Supply Chain Services tab in the far left hand column.

With both Easter and St. Patrick's Day approaching, now is a good time to look at your stock of green food dye, fish (for lent) and corned beef. You want to have enough of everything on hand to cover those special holidays.

**Bill Cording has worked at FISC since 1995. He likes to ski, go sailing, jog, and ride his Harley when he has some free time.*

FY04 supply enlisted road show comes to a town near your

As reported in last quarter's Flash, the Master Chief Petty Officer of the Supply community, along with personnel from the Supply Enlisted Community Management Branch, NAVSUP Office of Personnel, hit the road and travel all over the world to present the annual Supply Enlisted Road Show.

The show provides an excellent opportunity for Sailors to obtain valuable career information. Career related topics include: advancement, supply initiatives, retention, recruiting, career planning, special programs, and separation/retirement information.

March - Mid-America

Great Lakes/Meridian/Millington

April - Europe



Keflavik/London/Sigonella/
LaMaddalena/Rota/Naples/Gaeta/
Bahrain

May - Gulf Coast

Gulfport/Pascagoula/Pensacola

June - South Texas

Corpus Christi/Ingleside/Lackland

July - Southwest

San Diego/Port Hueneme/

Pt. Mugu/Lemoore

August - Northeast

Brunswick/Portsmouth/Groton

If you have questions regarding these presentations, please contact CNOCM (SW/AW) Dan Warner, SUP00B, at (717) 605-2265, DSN 430, e-mail Daniel.k.warner@navy.mil or MSCS(SW) Joe Donellan, SUPOP33, at (703) 695-3932, DSN 225, e-mail n132d15b@bupers.navy.mil.

Vacancy Announcement

Senior Executive Service position:

Opens Feb. 11, 2004

Closes March 11, 2004

For more information regarding this job announcement or others, go to www.donhr.navy.mil, <http://jobs/cop.com>, or www.usajobs.opm.gov. Follow instructions at the Web sites for applying.

Flashes from the Chief

Culinary Specialists: Celebrating a proud past and promising future

With the release of NAVADMIN 012/04 on Jan. 15, the Chief of Naval Personnel formally announced Navy Mess Management Specialists will now be known as Culinary Specialists.

The "cook" profession has a long Naval history. The historical rating of cook was established in 1797, changed to ship's cook in 1838, and again changed to commissaryman in 1948. In 1975, the MS rating was formed from the merger and subsequent disestablishment of the Commissaryman and Steward ratings.

An important component of the Supply Corps enlisted ratings, Navy culinary specialists contribute greatly to the quality of life of our

Sailors and directly impact crew morale. As the rating's technical advisor, NAVSUP has been an active participant in this name change process, working closely with the supply enlisted community manager.

The name change more appropriately describes the duties and mission of the rating, aligns the rating with today's commercial culinary profession, and enhances the rating's professional image. It also represents an important step in our ongoing efforts to provide professional certification to our Navy culinary specialists. To preserve and honor this proud skill set, the rating badge of crossed keys and quill superimposed upon an open ledger is being retained. Culinary specialists duties will



RADM J.D. McCarthy

remain unchanged from those of their predecessor mess management specialists.

Please join me in welcoming the Navy's newest Supply Corps enlisted rating as they write a new chapter in their proud history.

The Supply Corps School in Athens, Ga., celebrates its 50th Anniversary this year. For more information, visit <http://www.negsca.org/50th>

Flash Extra

PC1 Jamie W. Hughes wins 2003 NAVSUP Sailor of the Year

Postal Clerk First Class (Surface Warfare) Jamie W. Hughes of FISC Norfolk has been selected as the Naval Supply Systems Command's Sailor of the Year for 2003.

Petty Officer Hughes is a native of Rockingham, N.C. He enlisted in the United States Navy in August 1982. He completed a very successful four-year tour aboard USS *Jack Williams* (FFG 24).

After completing an eight-month deployment to the Mediterranean and Indian Oceans, he was honorably discharged in August 1986.

In September 1989, Petty Officer Hughes returned to active duty, and was assigned to USS *Missouri* (BB 63), homeported in Long Beach, Calif. He has also served aboard USS *Paul F. Foster* (DD 964), and USS *Trenton* (LPD 14).

His shore tours include Custodian of Postal Effects at the Allied Forces Europe Headquarters Command, in Bagnoli, Italy. His most recent tour ashore is the Regional Navy Mail Center, Norfolk, Va.

Petty Officer Hughes recently completed a six-month tour at Camp Spearhead in Kuwait City, Kuwait, as

the Naval liaison to the Army for Joint Task Force postal matters. He supervised deliveries of mail in support of Operation Iraqi Freedom.

Petty Officer Hughes' exemplary professionalism and dedication to Fleet readiness are tributes to the superb quality of the enlisted segment of our supply team. This is yet another example of the dedicated and talented men and women who are taking care of the warfighter, and serving our Navy with distinction.

Editor's Note:

PC1 Hughes' tough field of competitors included SK1(SW) Joss Zolina, the 2003 FISC San Diego Senior Sailor of the Year.

Express shipment of unaccompanied baggage available to Sailors

Sailors on permanent change of station or temporary duty orders can ship unaccompanied baggage to new duty stations, according to the Navy Family Services Division of the Naval Supply Systems Command.

Sailors can have unaccompanied baggage shipped by express services to new duty stations in three to seven days in the continental United States and in 10 to 14 days overseas. To qualify, Sailors must be on PCS or temporary duty orders and must have a legitimate need, such as a short reporting date to a deploying ship or a PCS without authorized leave in between.

The program covers items of necessity, such as clothing, cooking and eating utensils, small appliances, etc. Furniture is not included in this program.

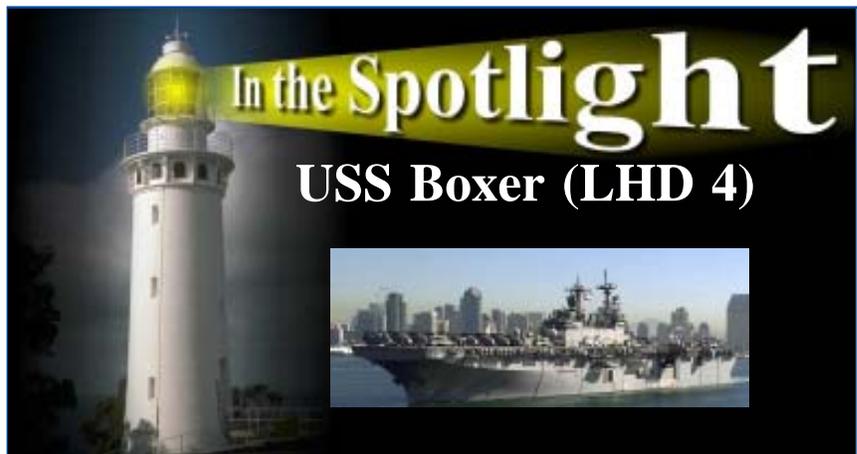
Sailors who want more information about express shipment of unaccompanied baggage should contact their local Personal Property Office, check NAVSUP's Web site at www.navsup.navy.mil, or contact the NAVSUP Household Goods Helpline at 1-800-444-7789.

Survey

continued from front page

logistics programs in the areas of supply operations, conventional ordnance, contracting, resale, fuel, transportation, and security assistance.

In addition, NAVSUP is responsible for quality of life issues for our Naval forces, including food service, postal services, Navy Exchanges, and movement of household goods.



Boxer surge deployment demonstrates fleet response

JO1 Karen M. Golembieski

USS Boxer Public Affairs

January 14, six months after returning from an accelerated deployment that began in January 2003, USS *Boxer* (LHD 4) departed San Diego to support Operation Iraqi Freedom II. According to *Boxer's* commanding officer, CAPT Tom Crowley, four factors have been key to *Boxer's* ability to deploy so quickly after its return from Operation Iraqi Freedom in late July 2003: continuous training and maintenance, stable manning and Sailor attitude.

"As soon as we began our last deployment, we started training Sailors for their future watch stations. Shortly after we returned, we intensified this effort. The watch standers are ready today," Crowley said. "The continuous maintenance capability in the Southwest Region, both Navy and contractor, is responsive and highly capable," he continued. "While *Boxer* works at self-sufficiency, this maintenance team has always been there for us when work was beyond our capability. As a result, the work in our now-deferred scheduled maintenance availability was mostly alterations and long term projects, but nothing that degrades our day-to-day readiness."

As a part of the Optimal Manning Experiment (OME), *Boxer* operates with 991 Sailors, about 90 percent of traditional LHD manning.

"Navy leadership has done a remarkable job ensuring we are fully manned to the OME levels, not only in the number of Sailors, but also with all the right skill sets. As a result, we can plan our watch stander and technical training to anticipate most personnel losses," Crowley explained. "This type of manpower stability lets us achieve continuous readiness."

Still, according to Crowley, the most important factors in surge deployment readiness are the Sailors and Marines.

"These young Americans are incredible," he said. "They are talented and dedicated. Whenever the nation asks, they step forward and do the mission. Without them, and the support of their families, we could never be this responsive. They should make every American proud and grateful."

Stennis Supply Department wins prestigious award

JO2(SW/AW) David-Michael Ross
USS *John C. Stennis* Public Affairs

USS *John C. Stennis* (CVN 74) has won Pacific Fleet's annual Ship's Store Retail and Service Excellence Award. JCS' Supply Department Sales and Services (S-3) Division ranked highest amongst all West Coast-based aircraft carriers.

According to Navy Exchange Service Command, the award recognizes outstanding professionalism and contributions made by S-3 personnel in improving the quality of life for their shipmates.

"Everything we do aboard, including our vending machines, two retail ship stores, laundry and dry-cleaning facilities, plus the barbershop, were deemed the best in our ship's class category," said Chief Warrant Officer Marvin Watson, sales division officer. The Brooklyn, N.Y., native said the competition was fierce, so receiving the award has made S-3 division



SK1 Alejandro Bernardo from San Diego, Calif., manages the account of repair parts for the Supply Department aboard *Stennis*. Petty Officer Bernardo is one of many Navy aviation storekeepers who were merged with the storekeeper rating. (Photo by PH3 Joshua Word)

exceptionally proud. Watson said their success was a culmination of having the right personnel, the right leadership and the right environment to represent the best the Navy has to offer.

After sending a team of inspectors during the month of September and conducting rigid observations, Commander, Naval Air Forces Pacific along with NESCA, determined that JCS consistently maintains excellence in ship's store and services.

"Getting the award was great, but the customers remain the reason we do what we do and why we continue to strive for excellence every day. That doesn't change," said Watson. "Customers help S-3 division continue to do a great job by providing feedback about items the ship's store should carry and the amount of stock carried on the shelves."

Ship's Serviceman Seaman

See *Stennis* next page

ATG hosts Food Show Feb. 26

The Afloat Training Group will host a Food Show on Feb. 26 from 10 a.m. until 1:30 p.m., in Naval Base San Diego (32nd St.) building 127 (located across from McDonalds).

The Food Show allows prime vendors to demonstrate their latest line of products to ship and shore commands. Both food and non-food vendors will be in attendance.

Supply officers, food service officers, and food service personnel are encouraged to attend.

For more information, contact MSC(SW) Reed at (619) 556-5770 or e-mail, reed.robert@atgpac.navy.mil.

Navy cash stats available online

Your ship's Navy Cash statistics are now available on the Internet at http://www.navsup.navy.mil/npi/our_team/hq/org/05/navy_cash/metrics.jsp.

When you arrive at this site, click on the "CIS" link in the middle of the page. At that point, you can sign up to be a registered user. Once you are given a password, you can access metrics for various types of transactions, Navy Cash statistics, and data of ATM maintenance and technical support.

To ensure that all Navy Cash figures on your ship match the

figures ashore at the Treasury Financial Agent Bank, you're advised to begin your processing of end-of-month disbursing early. This should be done five days prior to the last business day of the month, beginning with collection of the ship's store transactions. This will become especially critical as more ships are brought online. Please remember that all division and vendor amounts must be in prior to final processing.

For further information, contact Jonathan Holsinger at (717) 605-3506 (DSN 430).

Stennis

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Apprentice Lori Davis of Charlotte, N.C., said the award represents the reason her supervisors often challenged her to consistently perform at her best. "I've learned that it's always important to carry out what your supervisors are holding you responsible for, even if you don't always understand or see the big picture," Davis said. "When you win an award like this, it is gratifying for you personally, and it also proves that you've got great leadership."

"I am at the right place at the right time," said Ship's Serviceman 3rd Class Kahn Alexander. She said she feels honored to be a part of S-3 because this is her first command. Alexander said wherever she goes after leaving S-3 and JCS, she will

always keep the award and experiences she's had as a foundation for her future. "This award shows that hard work done well will always be rewarded. It's a great way to start a Navy career," she said.

Ship's Serviceman 3rd Class (SW) Cynthia Corona said the Pacific Fleet Ship's Store Retail and Service Excellence Award validates her approach to customer service. "I love my customers, and I see them like family members while they're waiting in line waiting to be served," Corona said.

Although many S-3 division personnel have shared individual reasons for feeling pride in winning their esteemed award, they agreed their motivation to be the best is something they all have in common.

No cost purchase card video teletraining now available

Government purchase card users can now take advantage of free comprehensive video teletraining (VTT). The training is available to cardholders, agency program coordinators, and approving officials. These are elective courses, and supplement the training already available on CD and on the Department of the Navy e-Business Operations Web site.

The courses are taught via distance learning at all VTT classrooms and are at no cost to the trainee. Training for the Government Commercial Purchase Card program will be held for two days each month through September. Each course is approximately two hours.

You can participate in this training at 25 shore installations across the continental United States. To see if there is a shore installation near you and to reserve a seat for the training, visit

www.nscs.cnet.navy.mil. Select "Training," then "Government Purchase Card Training." There you can access class descriptions and see available training dates. If you click on "VTT registration," you can register for a local course or ask site-specific questions.

For commands with no VTT site nearby, the training is available through videoteleconferencing (VTC). Simply follow the above steps, then click "VTT Info," then "Off-Network Procedures for Commands with VTC Capabilities." Your equipment must be certified prior to being eligible for the training.

For more information on this valuable training, you can contact the NAVSUP e-Business Office by e-mail at donebustraining@navsup.navy.mil.

ATM-At-Sea maintenance assistance guidelines provides smoother process

Shipboard disbursing officers in need of software or hardware assistance regarding the maintenance of their ATM machines should contact NCR, the maintenance support contractor. You can contact NCR through the Navy Integrated Call Center (NICC), toll-free at (877) 418-6824, then select option 6 and number 1. You can also dial NCR directly at 1-(803) 939-5599 or 1 (937) 445-8247, or by e-mail at nc200024@ncr.com.

To open an incident report, you must provide NCR the following information: ship's name, full street address, contact name and phone number, and the class of equipment in need of repair (ATM, server, UPS). Then, simply describe the problem, and give the location of your ship, including the pier or port number if the ship is at sea. One important note: Security arrangements must be made in advance for technicians to gain entrance to the ship. An incident report must be filed for timely service, and personnel may not call level two for assistance without having already filed a level one.

For any questions on ATM At-Sea hardware and software maintenance issues, call the NAVSUP Project Manager, Mr. Richard Klein, at (717) 605-2022, DSN 430-2022.



Second Expeditionary Support Policy Conference to meet in Coronado

NAVSUP will host the second Expeditionary Support Policy Conference (ESPC) March 31 and April 1 at Club Coronado aboard the Naval Amphibious Base NAB.

ESPC brings together naval expeditionary logistics support organizations to achieve transformation under Sea Power 21, focusing specifically on the process of solving logistics challenges unique to expeditionary forces.

NAVSUP will continue to hold these meetings every six months. The target audience is senior expeditionary logistics representatives at the commander to captain level.

Conference attendees will review a proposed charter and status of action items from the ESPC held last November. Action officers from the first ESPC should be prepared to brief select action items or provide current status.

Expeditionary logistics commands and supporting organizations will present and lead discussions in the areas of logistics processes, systems, performance metrics, and OIF lessons learned applicable to the naval expeditionary logistics community.

Detailed information concerning final agenda, conference fee and directions will be provided by e-mail.

For lodging reservations at the NAB BOQ, contact LCDR Ken Desjardins at (717) 605-6250 or DSN 430-6250.

Teamwork at its finest



Three FISCSD employees proudly show off their just rewards after being recognized recently for providing outstanding supply support to USS Stethem (DDG 63). The awardees, pictured with plaques, from left to right are: Jerry Balanza, Code 100; Theresa Morales, Code 112; and Pete Leary, Code 122.

NAVSUP announces COS transition

After 29 years of service, CAPT Bob Nanney, NAVSUP Chief of Staff, retired on Feb. 20. CAPT Jack Prendergast, NAVSUP's former deputy commander for Fleet Logistics Operations, will serve as COS until relieved by CAPT Charles Lilli in May 2004. CAPT Lilli is currently assigned as executive

assistant to Deputy Chief of Naval Operations for Resources, Requirements and Assessments.

CAPT Bill Munson, currently assigned as NAVSUP's assistant commander, Fleet Logistics and Supply Chain Management, will relieve CAPT Prendergast.

Access without sponsorship authorized for field examination group

SECNAV instruction 7430.1D provides authorization for Fleet and Industrial Supply Center San Diego to perform annual on-site examinations of disbursing operations at all naval activities that maintain Navy military pay accounts. Due to the required 'surprise' nature of the examination, activities will not be contacted in advance when one is scheduled to take place.

FISC San Diego examiners assigned to perform these examinations are Herminio Abutin,

Peter Gutierrez, Ryuichi Atagi, Gerald Shorter, Refelino Resurreccion, Danilo Tengco, Nicanor Fuerte, Charlene Willis, and Floripina Afalla.

These examiners are authorized to enter your activity and audit U.S. Naval ships and Personnel Support Detachments, without sponsorship.

For more information, contact Herminio Abutin, Code 117, at (619) 532-1570, DSN 522-1570 or e-mail to herminio.abutin@navy.mil.

Navy Food Management Team to conduct career continuum for culinary specialists

The Navy Food Management Team San Diego will conduct a half-day Culinary Specialist Career Continuum seminar on March 1, from 8 a.m. to 1 p.m. in the Navy Food Management Team classroom, on the third floor, building 116, Naval Base San Diego.

The CS rating has been selected as a prototype for the Sea Warrior project. As a result, those in the CS rating have been asked to complete several surveys to aid in populating their 5 Vector Model (5VM). The seminar will explain the 5VM and how to log on to the Web site to complete the surveys.

Other topics that will be covered include: 5VM, logging on and registering, task survey, tool survey, unique knowledge survey, and supervisor's validation.

The CS mapper survey is an individual validation of proficiency in skill objects (tasks performed). All CSs must complete the CS mapper survey to allow activation of their personal 5VM professional development vector within the NKO Web site.

This informative seminar is open to all leading CSs as well as all culinary specialists, SN through CPO. Seating is limited.

For more information, contact any NFMT member at (619) 556-5649/5650 or DSN 526-5649/5650.



Thank you for superb logistics support



During a visit to USS Howard (DDG 83) with FISC San Diego's executive officer, CAPT Harry Davis (right), Rose Downing, FISCSD logistics support representative, received a ball cap from the ship's supply officer, LT James Strauss. (Photo by Paul Stuhler)

Finishing touches



CS1 Pearlie Lewis, from Santa Clara, Calif., adds a creative touch to the salad bar in the wardroom aboard USS John C. Stennis (CVN 74). In a recent announcement from the Chief of Naval Personnel, the rating name mess management specialist was changed formally to culinary specialist. (U.S. Navy photo by PH3 Joshua Word)

Flash Reader Survey

From time to time, we like to find out if we are meeting the needs of our readers by asking them to participate in a simple survey. Your feedback helps us do a better job in providing you with topics that keep you informed, and to some degree entertained. Please answer the following questions and fax your responses to JO1 Jessica Bailey at (619) 532-2340 or DSN 522-2340. We appreciate your time and cooperation. Results will be published in the May edition of the Flash.

1. How often do you read the Flash?
 Regularly Sometimes Rarely Never

2. Does the Flash provide you with reliable Information?
 Regularly Sometimes Rarely Never

3. What would you like to see *more* of in the Flash?

4. What would you like to see *less* of in the Flash?



5. How would you rate the following:	Excellent	Good	Fair	Poor
In The Spotlight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Admiral's Quarters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LSC Shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flashes from the Chief	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photography	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Graphics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. How would you rate the overall appearance of the Flash?
 Excellent Good Fair Poor

8. How would you rate the overall content of the Flash?
 Excellent Good Fair Poor

9. What would you suggest that we do to improve our publication?

10. Would you like to continue receiving hard copies of the Flash or would you prefer to receive it electronically by e-mail? _____

FISC San Diego Key Contact List

Commercial (619) unless otherwise noted.

Numbers starting with 532, use DSN 522

Numbers starting with 556, use DSN 526

Numbers starting with 545, use DSN 735

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 Executive Officer 532-2202
 Technical Director 532-1689
 Command Master Chief 556-0412
 Counsel 532-2197
 Public Affairs Director 532-1442
 Flash Editor 532-3432

Reserve Coordinator

Reserve Coordinator 532-4283
 Assistant Reserve Coordinator 556-6234

Supply Chain Management

Director 532-2024
 Deputy Director 532-4225
 Customer Services Officer 532-1932
 Deputy Customer Service Officer 532-2103
 NICC Manager 532-1601

Logistics Support Center

Director 556-0401
 Deputy Director 556-0402
 Customer Service Officer 556-6004
 Fleet Liaison 556-0420

Inter-Service Supply Support

Operations Program

West Coast Operations Director 556-7401

Regional Contracts

Director 532-3435
 Deputy Director 532-3435

HAZMAT

Director 556-6208
 Deputy Director 556-6209

Supply Operations

532-4723

Freight Transportation

532-2059

ATAC HUB

545-8376

NAS North Island

Director 545-3247
 Customer Service 545-4468

NADEP Site

Director 545-4142
 Deputy Director 545-4157

FISC Det Seal Beach

Director (562) 626-7514
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 Personal Property Inbound (562) 626-6159/60

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Point Mugu

Director (805) 989-8478
 Customer Service (805) 989-8172/1794

NAVSTA San Diego Site

Director 556-0401
 Customer Services Officer 556-6004
 Assistant Cust Serv Officer 556-5044
 Subsistence 556-7696

SIMA San Diego

Supply Officer 556-2139
 Assistant Supply Officer 556-2141
 Master Chief 556-2140
 Senior Chief 556-1904
 Customer Service 556-2161/6442
 Inventory 556-1913
 Quality Assurance 556-1913

Point Loma Site

Director 553-1312
 Fuel Director 553-1314
 Deputy Fuel Director 553-1317
 Customer Service 553-1313

Personal Property

Customer Service 556-MOVE (6683)
 Client Service Team A 556-9974
 (Last names A-L)
 Client Service Team B 556-9714
 (Last names M-Z)
 Seal Beach Site (562) 626-7032

Miscellaneous

Consolidated Mail 556-7479
 Fraud/Waste/Abuse Hotline 532-1408



FISC San Diego Key Contact List

Logistics Support Representatives
Commercial Area Code: (619) DSN: 526
E-mail: LSC_FISCSD@navy.mil

<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>	<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>
ACU-5	553-9034	572-2839	John Paul Jones (DDG 53)	556-0416	778-4712
Antietam (CG 54)	556-0170	778-5138	Lake Champlain (CG 57)	556-0435	778-4710
Asheville (SSN 758)	553-9034	572-2839	Lassen (DDG 82)	556-0358	778-4755
Belleau Wood (LHA 3)	556-0354	778-4914	McClusky (FFG 41)	556-0170	778-5138
Benfold (DDG 65)	556-0378	778-4711	McCampbell (DDG 85)	556-2431	778-5479
Bonhomme Richard (LHD 6)	556-2558	572-2968	USNS Mercy (T-AH 19)	556-0174	778-5808
Boxer (LHD 4)	556-0340	778-5140	Milius (DDG 69)	556-0359	778-3661
Bunker Hill (CG 52)	556-0183	778-6475	Mobile Bay (CG 53)	556-0183	778-6475
Chase CG (WHEC 718)	556-0378	778-4711	Mustin (DDG 89)	556-0183	778-6475
Cleveland (LPD 7)	556-2431	778-5479	Nimitz (CVN 68)	767-7582	778-5470
Comstock (LSD 45)	556-0174	778-5808	Ogden (LPD 5)	556-0378	778-4711
Coronado (AGF 11)	553-9041	778-5296	Pearl Harbor (LSD 52)	556-0416	778-4712
Curts (FFG 38)	556-0358	778-4755	Peleliu (LHA 5)	556-2431	778-5479
Decatur (DDG 73)	556-0172	572-2971	Pinckney (DDG 91)	556-0381	572-7143
Denver (LPD 9)	556-0170	778-5138	Portsmouth (SSN 707)	553-9041	778-5296
Dubuque (LPD 8)	556-0435	778-4710	Preble (DDG 88)	556-0172	572-2971
Duluth (LPD 6)	556-0354	778-4914	Princeton (CG 59)	556-0340	778-5140
Fitzgerald (DDG 62)	556-0416	778-4712	Reagan (CVN 76)	767-7582	778-5470
Fletcher (DD 992)	556-0353	778-3659	Rentz (FFG 46)	556-0405	778-5275
Germantown (LSD 42)	556-0359	778-3661	Rushmore (LSD 47)	556-0405	778-5275
Hamilton CG (WHEC 715)	556-0378	778-4711	Salt Lake City (SSN 716)	553-9034	572-2839
Harpers Ferry (LSD 49)	556-0359	778-3661	Shiloh (CG 67)	556-0359	778-3661
Helena (SSN 725)	553-9041	778-5296	Stethem (DDG 63)	556-0353	778-3659
Higgins (DDG 76)	556-0416	778-4712	Tarawa (LHA 1)	556-0358	778-4755
Houston (SSN 713)	553-9034	572-2839	Thach (FFG 43)	556-0353	778-3659
Howard (DDG 83)	556-0174	778-5808	Valley Forge (CG 50)	556-0354	778-4914
Stennis (CVN 74)	767-7584	778-4913	*All Visiting Ships	556-0420	778-8182

Logistics Support Center
Customer Service Hours

Monday - Friday, 0600-2000
After hours call 1-877-41TOUCH or
1-877-418-6824 for service 24 hours a
day, 7 days a week.

Navy Integrated Call Center

Commercial: 1-877-418-6824
Worldwide DSN: 510-428-6824
Email: fisc.sd_cic@sd.fisc.navy.mil
operating 24 hours

SALTS: bzz@salts.icpphil.navy.mil

