

COMFISCS celebrates a successful first year

July 25, 2004 marks the one-year anniversary of the establishment of Commander, Fleet and Industrial Supply Centers (COMFISCS), a major milestone in the Naval Supply Systems Command's three-phased transformation effort.

"The stand up of COMFISCS last July allowed NAVSUP to pursue an optimal supply strategy, which encompassed a regional operations approach, including structural alignments, realignments, consolidations and cost reductions," said RDML William Kowba, the first COMFISCS.

The COMFISCS community is comprised of six Fleet and Industrial Supply Centers located in San Diego; Norfolk, Va.; Bremerton (Puget Sound), Wash.; Jacksonville, Fla.; Yokosuka, Japan, and Pearl Harbor.

"Joining the supply centers under COMFISCS has created an organization of more than 4,000 people, working together to achieve greater efficiency and effectiveness and to institute best business practices in support of the war fighter and our other valued customers," said Kowba.

During its first year, COMFISCS focused on nurturing a blended culture of success, creating strong links to Commander, Navy

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Reagan arrives at new homeport



Photo by Paul Stuhler

USS Ronald Reagan (CVN 76) arrived at her new homeport on the morning of July 23 greeted by friends and family members waiting at Naval Air Station North Island. More than 700 personally-owned vehicles were shipped, courtesy of FISCSD, for the crew of 3,600 during their homeport change from Norfolk to San Diego. The foreground of the photo is the flight deck of the Midway aircraft carrier museum located in downtown San Diego.

Navy supply Reservists provide award-winning joint warfighter support

Ron Flanders
 FISCSD Public Affairs

For Reserve units located more than a thousand miles from the nearest saltwater, getting meaningful training with the active component

can be difficult, especially when funding is scarce.

For one unit located at Navy Marine Corps Reserve Center Albuquerque, N.M., the solution was simple—if you can't get to the

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Admiral's Quarters

I am using my column in this quarter's Flash to let you know about some of the technical assistance we are providing you, the fleet customer. For starters, let me tell you about some of the fine work being done by FISC San Diego's Navy Food Management Team.

The NFMT is monitoring the operational test of a new 21-day Advanced Operational Menu (AOM) aboard USS *Milius* (DDG 69), USS *McClusky* (FFG 41) and USS *Boxer* (LHD 4). The AOM is a CNO-sponsored initiative to reduce galley workload while maintaining the highest quality menu. The AOM consists of a 21-day cyclical menu which includes 50 percent prepared foods (heat and serve) and 50 percent of foods that are cooked from scratch. The menu will allow our CSs to maintain cooking proficiency while dramatically reducing man-hours in the galley.

Initial reviews from the three ships are positive, but we have a few more months of the test

remaining before there will be wider fleet implementation decisions.

In addition to the NFMT's primary mission of ship assist visits, our training staff partners with Afloat Training Group Pacific to support a variety of training programs. The fleet is clearly taking advantage of these opportunities. A total of 21 CSs have already completed the culinary internship program at Loew's Coronado Bay Resort and the Radisson Mission Valley, bringing top-notch culinary training back to shipboard and shore galleys.

Additionally, the Adopt-A-Ship program remains quite popular. Two chefs accompanied USS *Ronald Reagan* (CVN 76) on her arrival to San Diego, an experience that benefited both the civilian chefs and our culinary specialists. For more information on the AOM or these valuable training possibilities, contact CSCM (SS) Raymond Atwood at (619) 556-5650.

The ATM-At-Sea/Navy Cash team has a new member, Senior Chief Disbursing Clerk (SW) Delsol Cabrera. He relieved Senior Chief Disbursing Clerk Nilo Nunez. DKCS Cabrera and Mr. Arsenio Vergara are fully engaged in the roll out of the Navy Cash program, which now has 25 ships online. Full fleet implementation should be completed by 2008. This initiative is also immensely popular with Sailors. If you have questions about Navy Cash or your ATM-At-Sea, you can contact the team at (619) 556-6493.

Another key group in the FISC San Diego team is the Field Examination Group (FEG). Besides conducting surprise audits of afloat and ashore disbursing functions (they did seven in July



RDML William A. Kowba

alone), FEG is partnering with ATG, Commander, Naval Surface Force, U.S. Pacific Fleet, and Commander, Naval Air Force, U.S. Pacific Fleet to discuss how to combat fraud and abuse associated with pay and travel entitlements (Basic Allowance for Housing, Career Sea Pay, and unliquidated travel advances). This is a serious problem, which hurts our Navy's readiness. The FEG is working with and for you to eliminate the abuse.

Each of the above teams, as well as the Fleet Assist Team for ship's store/laundry services report directly to FISC San Diego's Naval Base San Diego Site Director and Logistics Support Officer, LCDR Carl Taylor. He can be reached at (619) 556-0401.

I encourage you to take advantage of the skills and experiences of the dedicated supply professionals assigned to FISC San Diego. Their goal, and a continuing mission of FISC San Diego, is to make your job easier. Thanks for what you do in the fleet—you can count on our steadfast support.

The FLASH

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Visit our Web site at www.sd.fisc.navy.mil.

RADM Stone assumes command of NAVSUP

NAVSUP Public Affairs

In a time-honored Navy tradition that was attended by more than 700 people on July 23, RADM Daniel H. Stone relieved RADM Justin D. McCarthy as Commander, Naval Supply Systems Command (NAVSUP) and 43rd Chief of Supply Corps.

ADM Michael G. Mullen, Vice Chief of Naval Operations, officiated the ceremony and was the keynote speaker. "This is a very joyous occasion," said Mullen. "NAVSUP and the Supply Corps are in terrific, terrific shape," he added, going on to say that McCarthy's leadership was pivotal to the success and efficiency achieved by these teams. Mullen presented McCarthy with a Distinguished Service Medal for his three-year tour.

He called McCarthy "a true visionary" who helped to provide "unparalleled levels of cost-effective service to our warfighters...during an extraordinarily complex period." In his remarks, McCarthy reflected on his tour and recognized the noteworthy collective efforts of the

NAVSUP and Supply Corps teams in transformation of the enterprise.

"These last three years have been the most exciting and rewarding of my career," McCarthy told the audience, "We have really turned ideas into results, and as proud as I am about our past accomplishments, I'm even more excited about our future."

"We have an exciting future and I'm honored to be your new chief," Stone said. "The thought of following these great leaders could be daunting if not for the realization that with this position comes the strength of you—the men and women of the NAVSUP enterprise and supply community."

Stone was formerly assigned as director of logistics and engineering for North American Aerospace Defense Command and United States Northern Command, both headquartered at Peterson Air Force Base, Colo. A native of Pennsylvania, Stone was commissioned an ensign upon graduation from Villanova University in 1971.

At sea, he served as supply



RADM Daniel Stone

officer of the aircraft carrier, USS *Ranger* (CV 61), and the nuclear guided missile cruiser, USS *Long Beach* (CGN 9), and as the aviation supply officer aboard the aircraft carrier, USS *Constellation* (CV 64). He is qualified as a naval aviation supply officer.

McCarthy has been confirmed for appointment to the grade of vice admiral and assumes the position of director for Material Readiness and Logistics, N4, Office of the Chief of Naval Operations, Washington, D.C.

Wood appointed COMFISCS logistics area director, Washington liaison



Wood likes the challenges of her new position.

Debra Wood has been selected as the logistics area director and Washington liaison for Commander, Fleet and Industrial Supply Centers.

Wood, whose office is located at the Navy Yard in Washington, D.C., will directly support COMFISCS operations in dealing with major claimants including the Naval Supply Systems Command, Naval Sea Systems Command, Naval Air Systems Command, Space and Naval Warfare Systems Command, Naval Facilities Engineering Command, Commander, Navy Installations and

Assistant Secretary of the Navy staff offices on high-level government and industry problems and issues. She is also responsible for logistics planning, policy, budgets and resources, metrics and performance management associated with the COMFISCS mission.

"I'm excited about the new position and the opportunity to represent COMFISCS in the Washington area," Wood said. "It's always a challenge moving into a new job, particularly in today's environment where there is so much

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Flash from the Chief

FY 05 Commander Sea Board

This Flash outlines the procedures for applying to the FY 05 Commander Sea Board.

The FY 05 Sea Board will convene Oct. 4-8, 2004. As the O-5 sea tour remains an important milestone in the growth and development of our Supply Corps' senior leadership, I encourage all eligible officers desiring O-5 sea duty to submit their application as outlined below.

The Sea Board will select 18 officers to fill 23 projected ship and operational billets rolling between April 2005 and April 2006. Eight officers selected last year will also fill some of these 23 billets. The 23 ships projected to roll between April 2005 and April 2006 are:

Expeditionary Strike Group One, Expeditionary Strike Group Three, USS *Emory S. Land* (AS 39), USS *John F. Kennedy* (CV 67), USS *Enterprise*

(CVN 65), USS *Carl Vinson* (CVN 70), USS *Theodore Roosevelt* (CVN 71), USS *Harry S. Truman* (CVN 75), USS *Ronald Reagan* (CVN 76), USS *George H.W. Bush* (CVN 77), USS *Saipan* (LHA 2), USS *Nassau* (LHA 4), USS *Peleliu* (LHA 5), USS *Wasp* (LHD 1), USS *Essex* (LHD 2), USS *Iwo Jima* (LHD 7), USNS *Supply* (T-AOE 6), USNS *Rainier* (T-AOE 7), USNS *Bridge* (T-AOE 10), USNS *Saturn* (T-AFS 10), USNS *Niagara Falls* (T-AFS 3), USNS *Lewis and Clark* (T-AKE 1) and USNS *Sacagawea* (T-AKE 2)

Those officers not immediately assigned to sea in 2005 are available to fill emergent requirements during the year. They should go to sea not later than calendar year 2006 and need not reapply for sea duty.

Officers must apply to be considered. Officers desiring to serve at sea who are promoted to commander by Sept. 1, 2004, and not

yet in zone for captain in February 2005, must submit a letter to the president of the board not later than Sept. 10, 2004.

A sample letter is provided on NKO <https://www.nko.navy.mil/>. Requests should be addressed to the O-5 Sea Board president and submitted to Pers-4412q, the SUP-OP career counselor.

Applications for Sea Board consideration should be anonymous, so only the officer and board members know who applies. This process is designed to allow each officer maximum flexibility with respect to requesting O-5 sea duty. They may request sea duty every year they are eligible or only in those years when sea duty meets their professional and personal situations.

The application process will include a binding commitment that, if selected, the officer will serve at sea.

See Sea Board page 12

NAVSUP launches improved home page

NAVSUP Public Affairs

The Naval Supply Systems Command (NAVSUP) has redesigned its public Web site home page to help visitors better navigate through web-based logistics and command information resources.

The redesigned NAVSUP home page, <http://www.navsup.navy.mil>, presents a new look and feel while maintaining similar functionality and accessibility of the original Web site.

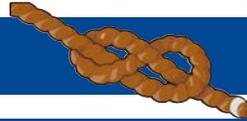
Located in the upper right-hand corner of the home page, user-friendly drop-down links provide site visitors quick access to organizational and activity-specific information. The drop-down lists contain links to all NAVSUP's organizational areas and field activities.

The home page also features an expandable content area allowing the flexibility to add a variety of information. This feature affords NAVSUP the capability of making important and critical information more readily available to site visitors.

NAVSUP's news and headlines now appear in a scrolling news ticker in the upper left side of the home page. Recent news articles scroll one at a time through the news ticker window. Users have the ability to select the article from the news ticker to read the full news item.

A "Corporate Communications" icon has been added to the center right. This allows the site to offer user-friendly access to important information, including photos, videos, fact sheets and breaking news.





Bill Cording
LSC Deputy Director

While I'm writing this, we have a team from Defense Supply Center Philadelphia in San Diego to provide training and information on the recently implemented new contract for Fleet Medical Prime Vendor and the Surgical Prime Vendor contract. They held two general training sessions and visited several San Diego ships' medical and supply departments.

If you missed the training or need additional information on the medical or surgical prime vendor program, please contact your LSR.

Speaking of prime vendors, did you know you could see current FISC direct vendor delivery contracts on our Web site at <http://www.sd.fisc.navy.mil/>

To find the list go to SUPPLY CHAIN SERVICE tab; you'll find DVD Contracts in the middle section. You may also access other

DVD sources via NAVSUP's One Touch Support or DLA's DoD EMALL Web site.

Most recently, it appears we're making progress getting vendors to place ship's name and requisition number on the outside of open purchase items delivered to the Material Processing Center. Thanks to your help - "dogging" the vendors to include all the necessary info on the label, less open purchase material is arriving "mark for Bilbo Baggins in care of DDDC San Diego." Keep up the good work as it benefits everyone!

With more and more items going to DVD, it's that important for storekeepers and duty supply watch standers to understand Acquisition Advice Codes. Items with AAC "H" are not stocked in the system but provided via direct delivery from vendor stocks. What this means is if you have a stock numbered item with AAC = "H" and you look for

stock on hand in the system, the only on hand quantities you will likely see are FIMARS or war reserve stock possibly positioned OUTUS. That same item could be sitting on the shelf in a San Diego warehouse waiting for us to place the order. Under terms of the vendor contract, the items must be provided within Uniform Material Movement and Issue Priority System (UMMIPS - good acronyms list in the DLA customer Assistance Handbook - see your LSR for info on how to obtain a copy).

My recommendation is if you don't see stock on the shelf in San Diego or DLA CONUS warehouse locations for an urgently required item, check the AAC. If the AAC = "H" and UMMIPS delivery standards will meet your requirement send your hot

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NFMT provides valuable training opportunity

Heather Paynter
FISCSD Public Affairs

Culinary Specialist 1st Class (AW) Rizal Ednalino is chopping carrots for chicken noodle soup - a task he has performed many times over during his 18 years of Naval service. But today things are different as the hustle of a hotel kitchen keeps him on his toes while he prepares for the noon meal.

Members of the Navy Food Management Team located at FISC San Diego, are giving Sailors a new outlook on their careers with upgraded methods used to further educate and develop already well-trained Sailors.

Because of an internship program that was reintroduced in May 2004, Ednalino and other

culinary specialists, E-6 and below, study and train directly under local hotel and restaurant chefs to gain professional experience. Interns are exposed to all meal shifts and several catered events giving them the tools and instruction to pursue a certification in culinary arts.

"This is a great opportunity to learn something from the civilian side," said Ednalino who is fulfilling his internship at the Radisson Hotel in Mission Valley. With plans to continue in the food service industry following retirement, the program is giving him a chance to experience opportunities available outside of the Navy.

Senior Chief Culinary Specialist (SW) Russell Paje of the NFMT



Photo by Heather Paynter

CSI (AW) Ednalino prepares vegetables for the noon meal at the Mission Valley Radisson Hotel.

coordinates quotas and screens applicants, a selective process for a program that is currently filled through September with a waiting list of 15-20 standbys.

See NFMT page 11

Decision reached in FISC San Diego Retail Supply A-76 study

NAVSUP Public Affairs

The Naval Supply Systems Command, Mechanicsburg, Pa., announced that it will retain the retail supply operations at Fleet and Industrial Supply Center San Diego in-house. The decision is the result of a competitive study conducted in accordance with the Office of Management and Budget Circular A-76.

The retail supply function encompasses support services for warehousing operations, material handling equipment, foreign military sales, Naval Air Depot North Island resource centers, customer service, and other unique industrial activity support services.

FISC San Diego provides retail supply services to the Navy Broadway Complex, Naval Base San Diego, Naval Base Coronado, Naval Weapons Stations Seal Beach and Fallbrook, and the Naval Surface Warfare Center Corona.

The study included 254 civilian positions. The government's most efficient organization calls for a reduced workforce of 158 civilians and nine contract positions to accomplish the same work through planned efficiencies and technological improvements.

The decision to retain the operation in-house was made after a detailed study indicated it was most cost effective to continue to perform the workload with government personnel.

Experiencing surge requirements, resource shortfalls? FISC San Diego's ISSOP may have the answer

By LCDR Joe Ray

ISSOP Director

Transformation, Navy recapitalization, Commander, Navy Installations transitions, NMCI implementation, base realignments, A-76 studies, Fleet Response Plan implementation. . .the Navy is experiencing dramatic internal changes not seen since the end of World War II.

A working group of senior supply officers reported, at a recent Naval Supply Systems Command senior leadership forum, there were more than 11 major initiatives occurring simultaneously – all requiring significant time and human resource capital to facilitate the needed changes. Add into this equation the increased operational tempo of Afghanistan and Iraqi operations and it becomes clear the challenges are numerous and dramatic.

Commands have been asked to think “innovatively” while taking on these challenges, to question old ways of doing business and to look for new and creative ways of performing their missions with potentially less resources. One possible answer may be closer than you think.

FISCSD's Inter-Service Supply Support Operations Program Department has been in existence for more than 36 years providing customer-focused logistics and support services globally to Navy, Marine Corps, Coast Guard and other DoD agencies. Utilizing Indefinite Delivery/Indefinite Quantity (IDIQ) contracts, ISSOP has become a significant enabler for commands experiencing surge requirements or resource shortfalls as well as commands in need of improved logistics or other service capabilities.

“Our ISSOP representative has constantly worked with us in a timely and efficient manner,” said CDR Sarah Kirtland, Military Sealift Command. “His experience, attention to detail and initiative help to ensure a positive experience with service contracts.”

ISSOP capabilities include, but are not limited, to base closure or reduction, surge support, general labor, supply and maintenance, bar coding, data entry, material support, heavy equipment operators and packing and shipping. Standardized services include provisions and material loading, material deliveries, inventories, material handling, reutilization and recycling, packing and shipping, program management, transportation, warehousing and administrative support. ISSOP will also soon provide RFI tagging and smart button technology solutions as well.

Operating on a 100 percent reimbursable basis (customers pay for services received), ISSOP tailors the requested services to the specific customer needs. Making use of pre-established IDIQ contracts, ISSOP provides speed in the execution of the services (within 48 hours of funding receipt) and unparalleled flexibility in how the logistics and services are provided – all focused on the customer's requirements, expressed level of performance and funding capabilities. Active customer interface and in-house task order management ensure services remain pertinent and timely in a dynamic environment.

“Despite short notification and extremely tight time constraints, the ISSOP team completed an inventory and performed a host of other financial and supply support functions to prepare USS *Clifton Sprague* (FFG 16) for her deployment home to Turkey,” said R. P. Fiske, manager of Naval Sea Systems Command's

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Supply Corps celebrates 50th anniversary

The Navy Supply Corps School hosted its Golden Anniversary celebration July 8-10, in Athens, Ga., commemorating 50 years of outstanding Navy professional and logistics training. Virtually every Supply Corps officer has one thing in common: whether they are currently serving as a member of our active or Reserve component, or are a retiree, they have experienced Athens, Ga., in one form or another!

More than 300 active, Reserve, retired and former Navy Supply Corps officers, family members and friends, joined current students and staff to renew old friendships and acquaintances, make new friends and celebrate the 50-year partnership between the "Navy School" as it is locally referred to and the classic city of Athens.

RADM Justin D. McCarthy, 42nd Chief of Supply Corps, was quoted as saying, "Over the last 50 years the Navy Supply Corps School has been recognized as a leading source of logistics and supply expertise for the Navy and Marine Corps. Through the doors of this superb school pass the finest naval logisticians in the world, whose excellence in supporting our operating forces is unmatched."

He also recognized the city of Athens as a key to the success of the Supply Corps School, saying, "Our 50 year partnership with the 'Classic City' has provided a superb learning environment for all those that pass through this school. There is no greater Navy town."

Attendees at the 50th Anniversary had the opportunity to tour the schoolhouse and view new exhibits on the progression of training at NSCS. A special documentary premiered during the festivities and scores of pictorials offered a nostalgic look at the people who worked and studied at this renowned Navy educational facility.

Shore Line

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requisition to DLA. If it's too close to call, before you use express transportation to ship the material from Guam, contact the DLA Inventory Control point for that item's Emergency Supply Operations Center/inventory manager and see what they can do. Of course if you go to the NICC or your LSR first, they can do this for you. Either way, understanding what the AAC means can save you time and all of us precious tax/transportation dollars.

With back to school sales all over the TV you have to know it's getting to be time for Monday night football to start and for food service personnel to start thinking about pizza night and the holiday meals just around the corner. The Navy Food Management Team is available if you need ideas or expert assistance converting Martha

Stennis sighting

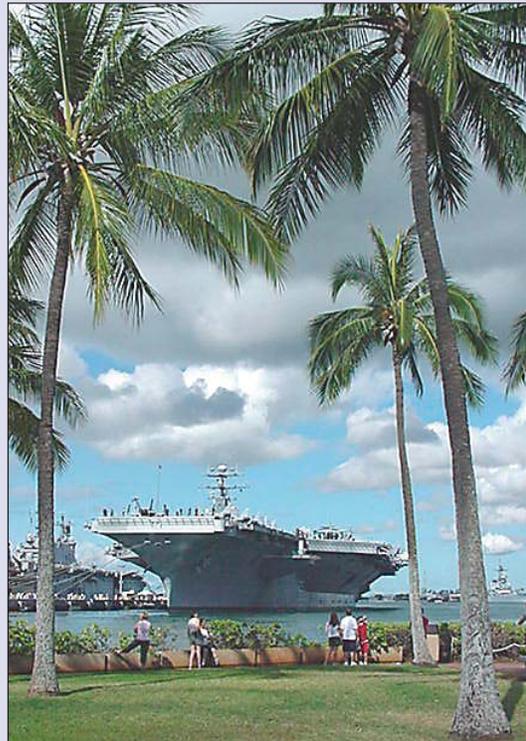


Photo by Jim Murray

Visitors to the USS Arizona Memorial during the first week of July were treated to the sight of the USS Stennis (CVN 74) that moored at and received logistical support from FISC Pearl Harbor. The crew experienced an extended port visit for a total of eight days on Oahu while deployed in support of the war on terrorism, RIMPAC and Summer Pulse 2004.

Stewart holiday recipes (from family size to enough to feed 300) ahead of time. This year I have a goal of "zero" emergency walk thrus for pumpkin pies the Wednesday afternoon before Thanksgiving. For my part, I promise not to do a midnight raid on your pantry if I get a chance to visit your ship before than.

On a more serious note, if you're going to be deploying, obtaining holiday menu (specialty) items can be more of a challenge once you leave CONUS. It's not Thanksgiving at my house without those high-in-fat canned fried onion rings in the green beans served with baked sweet potatoes with way too much brown sugar.

One final request (for this article only), please keep your LSR informed of your requirements - especially if your MPC delivery schedule needs to change. We ask that you send all your MPC schedule changes via your LSR vice direct. It avoids misunderstandings and makes sure the last word is the "last word" on your delivery schedule.

RADM Ted Walker receives first Navy Supply Corps Lifetime Achievement Award

NAVSUP Public Affairs

RADM Edward K. "Ted" Walker was presented with the first Navy Supply Corps Lifetime Achievement Award during the closing banquet of the 50th Anniversary Celebration of the Navy Supply Corps School in Athens, Ga.

The 35th chief of Supply Corps and former Commander, Naval Supply Systems Command, Walker served the Navy for 34 years before retiring in 1988. He is best known for his close association with the Navy's operating forces, particularly the submarine force, and as the 35th chief.

In making the presentation, RADM Justin D. McCarthy, 42nd chief of Supply Corps, said, "Ted was well known for his proactive focus on our people and the health of our Corps. He was one of the most visible chiefs in our Corps' history. He always considered the well-being of our officers, enlisted personnel and their families as his top priority."

Since retiring from the Navy, Walker has served as president of the Navy Supply Corps Association and later the Navy Supply Corps Foundation from 1994-2000. During this period, the foundation's portfolio of investments experienced sustained growth from just over \$2 million to more than \$3.5 million and awarded more than 430 scholarships valued in excess of \$950,000 to deserving dependents of our supply community. Additionally, in 1995 he was instrumental in organizing and directing the celebration of the Supply Corps' 200th birthday, including the enormously successful birthday reunion at the Navy Supply Corps school.

Walker has never stopped being an active participant in Supply Corps events. Even today he regularly attends changes of command, retirements and promotion ceremonies; birthday balls; springfests and more. His presence is a constant reminder of his dedication to the Supply Corps and its people.

Walker's dedication to the Navy is not limited to our Corps alone. He was a member of the board of directors and treasurer for the United States Navy Memorial for over 15 years. He also served 15 years as a member of the Vinson Hall Board of Directors which operates a retirement community for members of the sea services and is currently serving as its president.

He has also remained a long-time supporter of the United States Naval Academy Alumni Association and currently serves as a trustee of the association.

The Lifetime Achievement Award was created to recognize that small group of Supply Corps retirees who not only complete successful careers as Supply Corps officers, but also go on to dedicate a significant portion of their post-military careers to supporting our Supply Corps in retirement.

Nominees must have served as a Supply Corps officer in either the regular or Reserve component for a period of at least 20 years and have been retired for a minimum of 10 years to be considered for selection.

Coming in for a landing



A MH-60S Knighthawk is directed aboard USS Tarawa (LHA 1) during RIMPAC 2004. FISC Pearl Harbor provided support for this year's exercise that included Australia, Canada, Chile, Japan, South Korea, the United Kingdom and the United States.

Photo by PH2Ryan Child

Reservists

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warfighters, you can do the next best thing -support your Air Force brethren at the flightline.

This forward-thinking attitude had these Sailors prepared when their wartime call to service came.

Naval Reserve Fleet and Industrial Supply Center San Diego Detachment 111's mission is to provide combat capability through

logistics to the ships and squadrons of the Pacific Fleet. While sending as many unit members as Individual Training and Travel (IDTT) funds would allow to the west coast for training with the gaining command, CDR John Lambert, the unit's commanding officer, wanted to get his three officers and 19 enlisted members more meaningful training in support of the war effort.

"With funding levels where they were, our options included sitting at the Reserve center. For us, that was not an option," Lambert said. So he picked up the phone and called over to Kirtland Air Force Base to see if anyone needed any help.

The call was a welcome one for the 150th Fighter Wing, which was in the process of preparing to deploy to Iraq. "We were notified of the deployment just 52 days prior to our ship-out date," said Major Bill Shuert, the commander of the 150th Logistics Readiness Squadron, the supply airmen charged with getting more than 300 New Mexico Air National Guardsmen ready to join their F-16 fighter jets in Iraq. "We needed help, and these Navy Reservists gave us exactly what we needed."



Photo by SK1 Angela Herrera

Members of NR FISCSD Detachment 111 were awarded the Air Force Achievement Medal for superior supply support preparing the 150th for a deployment to Iraq.

The foundation for this support was laid two years ago, when NR FISC Det 111 began assisting the 150th LRS in renovating its warehouse. During their drill and flex-drill periods, the FISC Sailors helped move out the warehouse's contents, inventory them and then move it back when the warehouse was ready.

According to Gunner's Mate 2nd Class Travis Silversmith, that project came in handy when the 150th received its deployment orders. "We knew where everything was, and how to find out fast," Silversmith said. "Our unit was definitely a valued asset."

Knowledge of the inventory is critical when you're talking about sending a combat unit to a volatile place like Iraq. NR FISC Det 111 members were instrumental in the packing of more than 400 "flyaway bags," which included weapons, chemical/biological protection suits and other desert survival gear.

"You don't want to send a guy to the desert and then have him find out he doesn't have the essentials," Lambert said.

The preparation of the bags was a major help to the 150th, which will

provide close ground support to soldiers and Marines in Iraq. "Our guys are going to be in some of the hottest areas in the whole country," Shuert said. "It is absolutely critical they get the right equipment. The bags themselves are customized, tailored to each individual. It takes a lot of time and effort to get them ready."

As a result of this critical wartime support, these 22 Naval

Reserve supply specialists each earned the Air Force Achievement Medal—and the respect of their Air Force counterparts.

"It feels great," said Storekeeper 1st Class Agatha Herrera. "Most of my people are non-prior, active-duty Sailors, so for them to learn about another branch and the similarities of their supply system was valuable. Helping them go fight was fulfilling and added to our self-worth. It sure beats class work, GMT and lectures."

The Reservists of NR FISC Det 111 will still have their share of time at the Reserve center, and will continue to travel to the cooler climes of San Diego for their annual training and IDTTs. But their relationship with the 150th will continue.

"Commander Lambert and the Naval Reserve have done an outstanding job," said Shuert. "This unit has come in, adjusted their drill schedules and provided superior support helping us get whatever we need done with a 100 percent positive attitude. They're part of the Air Force family now."

DON eBusiness Office-sponsored pilot wins award

NAVSUP Public Affairs

The Joint Expeditionary Warfare Logistics System (JEWLS), a project sponsored by the Department of the Navy eBusiness Operations Office and developed in cooperation with Naval Facilities Expeditionary Logistics Center and Naval Facilities Engineering Service Center, received the Intergovernmental Solutions Award presented at the Management of Change conference held in Philadelphia on May 24-26.

This award, presented by the American Council for Technology, is given to information technology solutions that provide intergovernmental collaboration, show measurable results in improving an agency's ability to meet its mission, have widespread national or regional application and use innovative technology to improve a business practice.

Providing logistics integration and supply chain visibility is a tremendous challenge for Naval Construction Forces and the Marine Corps units they support when deployed under a joint commander.

JEWLS is a Web-enabled information system that uses Web services technology to provide complete readiness information under combat conditions to decision makers in geographically dispersed locations.

JEWLS unites Navy and Marine Corps data to provide crucial logistics information for deployed joint forces. According to CAPT Chris Vitt, acting deputy commander of the eBusiness Operations Office,

See JEWLS next page

ISSOP

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Turkish Navy Transfer Program. "Their high level of professionalism and dedication significantly contributed to the success of this program."

With field sites located in Norfolk, Va.; San Diego and Seal Beach, Calif.; Jacksonville, Fla.; Philadelphia, Pa.; Charleston, S.C.; Pearl Harbor, Hawaii; and Yokosuka, Japan, ISSOP employs 59 civil service employees with current oversight of more than 2,000 contracted personnel located around the world.

Infused with a 'can do' spirit, no job is too large or too small, no location is too remote and no operational requirement is too rigorous.

COMFISCS

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Installations, regional commanders and industrial stakeholders in the shipyards, Naval Air Depots and regional maintenance commands.

A COMFISCS leadership cadre of commanding officers, executive officers, executive directors, and functional leads drove business process improvements, developed common practices and leveraged the collective capability across all six FISCs.

"Our concept of operations included building a program management framework, centralizing the comptroller function, and establishing a lead contracting executive role," said Kowba. "Subject matter experts were empowered to construct networks for specific functions and products and services across the FISCs, and to collectively standardize and re-engineer common processes."

"Our team is also actively engaged in refining a customer service triad linking the Logistics Support

"The ISSOP team did an outstanding job assisting the support ships, boats and craft program office (PMS 325) with the storage and load-out of all outfitting material on board the ocean surveillance ship USNS *Impeccable* (T-AGOS 23) before her turnover to MSC," said A. W. Givens of NAVSEA's Program Executive Office for Expeditionary Warfare. "Working as part of the T-AGOS team, ISSOP displayed outstanding cooperation, commitment and determination."

While ISSOP's strong integration business model and methodology provides the ability to integrate into and improve existing systems, the department has a strong history of fully operating

See ISSOP next page

Centers, Navy Integrated Call Centers and One-Touch Support."

This fall a seventh supply center will be added to the COMFISCS team when FISC Sigonella, Italy stands up to become Europe's logistics hub. "The addition of FISC Sigonella is a critical milestone in our efforts to optimize the performance of base operating support funded supply functions, and to standardize levels of service across all Navy installations and regions," said Kowba.

The COMFISCS transformation journey continues with the refinement of the products and services construct, and the development of a standard organization model that balances uniformity with waterfront differences.

"We had a very busy year, refining and evolving our CONOPS while supporting our daily operational requirements," said Kowba. "There are even greater things ahead for the COMFISCS team in our second year as we continue to blend the wonderful legacies of our six supply centers into a new culture of success."

Pay, personnel information for disbursing officers

Disbursing officers are advised of the following pay and personnel information, including Basic Allowance for Housing, Career Sea Pay Premium, travel advances and the new DK1 program.

Afloat disbursing officers are not authorized to use line 6.8 to separate payroll cash from line 6.2a on the Daily Statement of Accountability form (DD Form 2657). All cash and other assets, excluding any amount held by the DISBO for safekeeping, must be entered on line 6.2a. The amount entered on this line must not exceed the amount authorized on the personal risk letter approved by the commanding officer.

DISBOs must frequently review the cash requirements and if additional cash is needed, a new personal risk letter must be submitted to the commanding officer.

A DD Form 2657, printed and signed by the DISBO, must be prepared for each day business is

transacted. In addition, line entries must be verified by applicable supporting documents. Statement of Agent Officer's Account (DD Form 1081) will be prepared as a summary of cash transactions and as a receipt for cash and vouchers on hand. Funds advanced to a deputy, cashier or collection agent must be documented with a current DD Form 1081.

Cashed checks and other negotiable instruments must be deposited in a timely manner. Deposits shall be made when the volume of receipts is \$5,000 or by Thursday of each week regardless of the amount accumulated. Listings or photocopies (front and back) of checks submitted for deposit must be maintained in order to effect recovery if a loss of check should occur. Deposits shall be made in person by the DISBO or by his/her

See Disbursing page 13

NFMT

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"We do not want just anybody," Paje said. "We want hard-charging Sailors who will represent the Navy well and make it a win-win situation for the Navy and the facility."

The selection process begins with a local message from the NFMT requesting nominations for motivated and accomplished Sailors to complete the two-week internship. While at the restaurant or hotel, the Sailor carefully details all on-the-job experience in a workbook and lists every task performed to ensure he or she is gaining the appropriate skills.

Participants train at the Radisson Hotel or Loew's Coronado Bay Resort, but Paje is working on several other potential sites that

would enable the program to grow further. Since May, 21 Sailors have completed the internship with a handful of graduates hired to work part-time for hotels.

Radisson's food and beverage director Greg Guthrie praises the program that brings qualified food specialists to contribute to day-to-day operations. "It helps us out with work around the kitchen and the chef works very closely with (the interns)," he said. "They have been very professional."

According to Paje, the world is constantly changing and it is essential that Sailors continue to develop professionally in and out of the Navy. "This program gives them better preparation and a better outlook for a future career."

NAVSUP's vision for the future...

"The material management integration initiative recognizes the fact that our old way of doing business created redundancies and inefficiencies we cannot afford. This effort, in effect, outsources material management to Naval Supply Systems Command in recognition of our corporate expertise and provides substantial opportunity for cost reduction in support of the Navy's Sea Enterprise effort."

**RADM Daniel H. Stone,
Commander, Naval Supply
Systems Command**

ISSOP

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programs to include the Provisions Onload Program, the Fleet Mattress Exchange Program, and the Foreign Military Sales Spare Part Program. With service advantages that include global capabilities, strong customer focus, speed in execution, flexibility based upon service requirement, and more than 36 years experience in logistics and service capabilities, ISSOP may just be the answer you're looking for.

JEWLS

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"JEWLS brings about a joint approach to the logistics support team on shore and the warfighter in the field and creates the potential to provide better support to the battlefield while reducing inventory costs.

Beware when leasing under GSA

Barbara Amster
FISCSD Counsel

With a quick keystroke on the General Services Administration Web page, the Navy ordering officer can order supplies and services from a GSA schedule. But, buyers beware – the GSA schedule offers some hazards for the less-sophisticated ordering officer, especially those attempting to lease equipment.

Attractive lease agreements, particularly those for reprographic equipment, lure the unwary buyer to order expensive reprographic systems with bargain rates – often

with buyout provisions that are literally too good to be true.

The GSA leases may in fact contain very attractive low-payments but likely have automatic renewal terms. The leases are, in effect, 60-month leases. That is why they are such a good deal. It is illegal to use annual appropriations, like Operation and Maintenance Navy funds, to acquire leases that extend beyond one year. Accordingly, signing up for one of these leases could result in an “Anti-Deficiency Act” violation, incurring an obligation before money is available and in excess of available current-year funds.

Even when the lease payments exceed the fair rental amount, there may be a hidden problem. When the lease payments exceed the fair rental payments, the Navy may own the equipment at the end of the lease period or, for a nominal amount, the

Navy may “buy” the equipment.

This means that the lease agreement equated to an installment contract. If the total cost exceeds \$250,000 on an installment contract, Other Procurement Navy money should be used. The use of OMN funds may result in an Anti-Deficiency Act violation.

There may be other statutory or regulatory problems associated with the lease of equipment. When using the GSA schedule or open market (purchase orders), any leases over 60 days must be justified, in writing and in advance. Excess property records must be checked to determine if the government already owns the required equipment.

Buyers must understand the end-users’ requirement. They must be familiar with the type of money available and make sure that a lease is the appropriate contract-type and have the justification in writing.

Wood

continued from page 3

to do in a short amount of time and limited resources with which to get it done.”

Wood most recently worked at NAVSEA as the deputy director for the Configuration Management and Readiness Division in the Fleet Logistics Support Directorate. Prior to that, she was the acting director of logistics for the Strategic Sealift Program Office, which encompassed two classes of Strategic Sealift New Construction ships, two classes of Sealift Conversion ships and one class of Marine Prepositioning Future (Enhanced) ships.

Her experience also includes managing the NAVSEA Other Procurement, Navy (OPN), Weapons Procurement, Navy (WPN) and Operations & Maintenance, Navy (OM&N) interim spares outfitting budget accounts. She was also

involved in the implementation of a program to improve delivery of critical weapon system Maintenance Assist Modules (MAMs) and spares to the fleet.

Wood believes her training and background in these areas and in others has taught her well and has readied her for this new undertaking. “I think my past positions in inventory management, budget, ship acquisition logistics, interaction with the Fleet and close working relationships with the System Command program offices and Program Executive Offices all contributed to preparing me for this job,” Wood said.

A graduate of Thomas Edison State College, Wood holds a bachelor of science in business administration degree, a DAWIA Level III certification in Acquisition Logistics and is a member of the Acquisition Professional Community.

Sea Board

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Only in extreme circumstances will an officer be allowed to abrogate this commitment. Eligible officers are delineated below:

Junior eligible: CDR(sel) James Lowther

Date of rank: Sept. 1, 2004

Senior eligible: CDR Thomas O’Dowd

Lineal number: 009357-00

Date of rank: Dec. 1, 2000

Since the promotion zone for the FY 06 captain board (convening February 2005) is not yet established, the senior officer eligible to apply is based on the latest information available. Officers in this eligibility group who are identified as in zone for selection to captain will be individually notified.

Remember, the application deadline is Sept. 10, 2004.



U.S. Navy Photo

CAPT James Symonds, commanding officer USS Ronald Reagan (CVN 76), makes the first transaction on board San Diego's newest aircraft carrier as Jim Stansfield and disbursing officer ENS Grace witness the transaction. The ATM-at-Sea Program began in 2001.

Disbursing

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recovery if a loss of check should occur. Deposits shall be made in person by the DISBO or by his/her deputy/agent at an FRB or an approved general depository. If a deposit in person is impractical, it may be made by registered mail or courier to FRB.

A member married to another military member, both of whom are in pay grade E-5 and below, and simultaneously assigned to sea duty, are now entitled to receive single Basic Allowance for Housing if they have no other dependents and decline government housing. Both members must be assigned to a ship or sea-based staff position to meet the sea duty requirement. Being assigned to a shore command designated as "sea duty" for rotational purposes does not meet the sea duty criteria.

Career Sea Pay Premium is an added entitlement for members regardless of pay grade who have completed over three years of continuous sea duty. Personnel in pay grades E-5 to E-9 with over eight years of sea time are not entitled to CSPP. DISBOs must review pay accounts of personnel in pay grade E-5 to E-9 who are drawing CSPP to ensure they have not exceeded the eight-year time limit.

DISBOs and cashiers making payments on travel advances must verify the accounting data and ensure that "transaction type" is 1K (not 2D). Members are required to file a travel claim within five working days of completion of travel. If a member fails to submit a travel claim, the DISBO must notify the member in writing to file a travel claim. The entire amount of the travel advance must be collected if the member fails to respond after 30 days from the date of the letter.

To monitor pay accounts and avoid/reduce pay problems, it is recommended DISBOs use the EARS report and DK1 (formerly DK2) programs. These programs are valuable in identifying and preventing potential problems in all areas of pay and allowances.

Navy/Marine Cash™ Next Generation ATMs-at-Sea rolls out

NAVSUP Public Affairs

The Naval Supply Systems Command, Navy Family Support, in partnership with the Financial Management Service, a bureau of the Department of the Treasury, announces the roll out of the Navy/Marine Cash™ financial system on 175 Navy ships through fiscal year 2008.

Beginning in April 2001, as an evolution of NAVSUP's ATMs-at-Sea program, the Navy/Marine Cash™ initiative started on the USS *Rentz* (FFG 46), followed later that fall on the USS *Bonhomme Richard* (LHD 6).

Navy/Marine Cash™ was a highly successful pilot program deployed on eight U.S. Navy ships representing six ship classes from 2001 to 2003. The new financial cash management system allows afloat Sailors and Marines to conduct personal banking and purchasing electronically while deployed. The system consists of an electronic purse on a commercial debit card that utilizes both stored-value chip and magnetic strip technology. Navy/Marine Cash™ reduces the need for cash on board the ship and significantly reduces workload afloat.

Using a commercial PIN-protected debit card, Navy/Marine Cash™ provides 24/7 access to pay and allowances on and off the ship. Afloat personnel are able to receive electronic pay, access home bank and credit union accounts, transfer and withdraw funds and make purchases both on ship and ashore.

See Cash page 14

Navy Exchange Service Command celebrates opening of new Navy Lodge

JO1(SW/AW) Mark A. Savage
Commander, Navy Region Northeast

Naval Submarine Base New London Commanding Officer CAPT James E. Ratte Jr. joined representatives from the Navy Exchange Service Command to cut the ribbon on the new \$7 million, 72-room Navy Lodge in Groton, Conn., June 10.

Construction began on the lodge with the ceremonial first dig on the former Dolphin Gardens Navy Housing Complex on Proteus avenue in August 2002. During his tenure as commanding officer, Ratte saw the Navy Lodge progress from a hole in the ground to the completion of the 47,000 square-foot, two-story facility.

"It's been a long time coming, but well worth it," Ratte said.

From the initial planning to the design and construction, the new Navy Lodge stresses personal

comfort for military families. That ideal is reflected in both its business classrooms with queen-size beds, pull-out couches and desks with task lighting and standard class rooms with two queen-size beds.

All new Navy Lodge rooms have air conditioning, cable television with HBO, a DVD and CD player, direct-dial telephone service and a kitchenette with a microwave oven and utensils.

Additionally, the Navy Lodge staff offers video rental services, guest laundry facilities, free local calls, coffee, newspapers and non-smoking and handicapped accessible rooms, convenient parking and a playground for the children. In the near future, the new lodge plans to add high-speed Internet connection to its amenities.

Military members and their families began using the Navy Lodge in Groton approximately 33 years ago, and according to Michael

Bockelman, director of the Navy Lodge Program, it has been a great relationship between the lodge, SUBASE and the community.

"We have a lot of guests who come back to us time and time again with their families and by themselves," Bockelman said. "They come back not just out of loyalty to the Navy Lodge program but because of the guest service. It's that guest service provided by every our associates that sets the Navy Lodge apart from everybody else."

Approximately 100 guests and well-wishers said they were very impressed with the quality of work that went into the construction and decoration of this new facility.

"I came to the grand opening of the first lodge 33 years ago, and I've stayed here approximately five times a year ever since," said retired Air Force Technical Sergeant Joseph Pacelli.

Cash

Continued from page 13

On board ship, cashless ATMs are used to verify card funds, transfer funds to and from the Navy/Marine Cash™ card chip and magnetic strip and to authenticate PINs.

Purchases are made using point of sale devices and vending machine card readers that access the card's chip. Once ashore, funds are accessed by the magnetic strip to withdraw funds from over 900,000 automatic teller machines worldwide and make purchases at more than 32 million merchants.

So far in 2004, 16 additional ships, including the aircraft carriers USS *Harry S. Truman* (CVN 75) and USS *Ronald Reagan* (CVN 76) have had the Navy/Marine Cash™ system

installed. To date, a total of 24 ships have successfully implemented the new cashless system. More than 25,643 active Navy/Marine Cash™ cards are currently issued with \$27 million processed since the program's inception.

Over 5.7 million transactions have passed through the system in the form of transfers, vending and store purchases and ATM withdrawals.

"The system is aimed at providing the convenience and ease of living cash-free to Navy, Marine and other assigned personnel aboard ship and freeing up the disbursing and other retail offices from the often labor-intensive payment and reporting mechanisms used aboard ship," McCarthy said.

"This is a rewarding and challenging private/public venture which provides our afloat supply operation with a robust financial cash management system," said Barbara C. Straw, director, NAVSUP's disbursing division.

"The system delivers greater efficiencies, promotes flexibility and interoperability between DoD and other government agencies and most importantly, improves the quality of life of our Sailors and Marines in the fleet."

"Navy Cash Additional program stakeholders include the Marine Corps, Defense Financial Accounting Service (DFAS) and JP Morgan Chase, a financial agent designated by the Department of the Treasury.

FISC San Diego Key Contact List

Commercial (619) unless otherwise noted.

Numbers starting with 532, use DSN 522

Numbers starting with 556, use DSN 526

Numbers starting with 545, use DSN 735

Broadway Headquarters

Commander 532-2203
 Executive Officer 532-2202
 Technical Director 532-1689
 Command Master Chief 556-0412
 Counsel 532-2197
 Public Affairs Director 532-1442
 Flash Editor 532-3432

Reserve Coordinator

Reserve Coordinator 532-4283
 Assistant Reserve Coordinator 556-6234

Supply Chain Management

Director 532-2024
 Deputy Director 532-4225
 Customer Services Officer 532-1932
 Deputy Customer Service Officer 532-2103
 NICC Manager 532-1601

Logistics Support Center

Director 556-0401
 Deputy Director 556-0402
 Customer Service Officer 556-6004
 Fleet Liaison 556-0420

Inter-Service Supply Support

Operations Program

West Coast Operations Director 556-7401

Regional Contracts

Director 532-3435
 Deputy Director 532-3435

HAZMAT

Director 556-6208
 Deputy Director 556-6209

Supply Operations

532-4723

Freight Transportation

532-2059

ATAC HUB

545-8376

NAS North Island

Director 545-3247
 Customer Service 545-4468

NADEP Site

Director 545-4142
 Deputy Director 545-4157

FISC Det Seal Beach

Director (562)626-7514
 Customer Service (562)626-7607
 Personal Property Outbound (562)626-6158
 Personal Property Inbound (562)626-6159/60

Ventura County

Director (805) 989-7307
 Deputy Supply Officer (805) 989-8478

Point Mugu

Director (805) 989-8478
 Customer Service (805) 989-8172/1794

NAVSTA San Diego Site

Director 556-0401
 Customer Services Officer 556-6004
 Assistant Cust Serv Officer 556-5044
 Subsistence 556-7696

SIMA San Diego Site

Supply Officer 556-2139
 Assistant Supply Officer 556-2141
 Master Chief 556-2140
 Senior Chief 556-1904
 Customer Service 556-2161/6442
 Inventory 556-1913
 Quality Assurance 556-1913

Point Loma Site

Director 553-1312
 Fuel Director 553-1314
 Deputy Fuel Director 553-1317
 Customer Service 553-1313

Personal Property

Customer Service 556-MOVE (6683)
 Client Service Team A 556-MOVE
 (Last names A-L)
 Client Service Team B 556-MOVE
 (Last names M-Z)
 Seal Beach Site (562)626-7032

Miscellaneous

Consolidated Mail 556-7479
 Fraud/Waste/Abuse Hotline 532-1408



FISC San Diego Key Contact List

Logistics Support Representatives
Commercial Area Code: (619) DSN: 526
E-mail: LSC_FISCSD@navy.mil

<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>	<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>
ACU-5	553-9034	572-2839	John Paul Jones (DDG 53)	556-0416	778-4712
Antietam (CG 54)	556-0170	778-5138	Lake Champlain (CG 57)	556-0435	778-4710
Asheville (SSN 758)	553-9034	572-2839	Lassen (DDG 82)	556-0358	778-4755
Belleau Wood (LHA 3)	556-0354	778-4914	McClusky (FFG 41)	556-0170	778-5138
Benfold (DDG 65)	556-0378	778-4711	McCampbell (DDG 85)	556-2431	778-5479
Bonhomme Richard (LHD 6)	556-2558	572-2968	USNS Mercy (T-AH 19)	556-0174	778-5808
Boxer (LHD 4)	556-0340	778-5140	Milius (DDG 69)	556-0359	778-3661
Bunker Hill (CG 52)	556-0183	778-6475	Mobile Bay (CG 53)	556-0183	778-6475
Chase CG (WHEC 718)	556-0378	778-4711	Mustin (DDG 89)	556-0183	778-6475
Cleveland (LPD 7)	556-2431	778-5479	Nimitz (CVN 68)	767-7582	778-5470
Comstock (LSD 45)	556-0174	778-5808	Obrien	556-2509	
Coronado (AGF 11)	553-9041	778-5296	Ogden (LPD 5)	556-0378	778-4711
Curtis (FFG 38)	556-0358	778-4755	Pearl Harbor (LSD 52)	556-0416	778-4712
Decatur (DDG 73)	556-0172	572-2971	Peleliu (LHA 5)	556-2431	778-5479
Denver (LPD 9)	556-0170	778-5138	Pinckney (DDG 91)	556-0381	572-7143
Dolphin (AGSS-555)	553-9041	778-5296	Preble (DDG 88)	556-0172	572-2971
Dubuque (LPD 8)	556-0435	778-4710	Princeton (CG 59)	556-0340	778-5140
Duluth (LPD 6)	556-0354	778-4914	Reagan (CVN 76)	767-7582	778-5470
Fitzgerald (DDG 62)	556-0416	778-4712	Rentz (FFG 46)	556-0435	778-4710
Fletcher (DD 992)	556-0353	778-3659	Rushmore (LSD 47)	556-0381	572-7143
Germantown (LSD 42)	556-0359	778-3661	Salt Lake City (SSN 716)	553-9034	572-2839
Hamilton CG (WHEC 715)	556-0378	778-4711	Shiloh (CG 67)	556-0359	778-3661
Harpers Ferry (LSD 49)	556-0359	778-3661	Stethem (DDG 63)	556-0353	778-3659
Helena (SSN 725)	553-9041	778-5296	Tarawa (LHA 1)	556-0358	778-4755
Higgins (DDG 76)	556-0381	572-7143	Thach (FFG 43)	556-0353	778-3659
Howard (DDG 83)	556-0174	778-5808	Topeka (SSN-758)	553-6034	572-2839
Jarrett (FFG 33)	556-2558	572-2968	Valley Forge (CG 50)	556-0354	778-4914
Jefferson City (SSN 759)	553-9041	778-5296			
John C. Stennis (CVN 74)	767-7584	778-4913	*All Visiting Ships	556-0420	778-8182

Logistics Support Center
Customer Service Hours

Monday - Friday, 0600-2000
After hours call 1-877-41TOUCH or
1-877-418-6824 for service 24 hours a
day, 7 days a week.

Navy Integrated Call Center

Commercial: 1-877-418-6824
Worldwide DSN: 510-428-6824
Email: nice@navy.mil
operating 24 hours

SALTS: bzz@salts.icpphil.navy.mil

