



Ready.
Resourceful.
Responsive!

the

Flash

"Celebrating 80 years of Service to the Fleet"

NAVAL SUPPLY SYSTEMS COMMAND

Customer Service Bulletin

FLEET & INDUSTRIAL SUPPLY CENTER SAN DIEGO

Volume 5 Issue 4

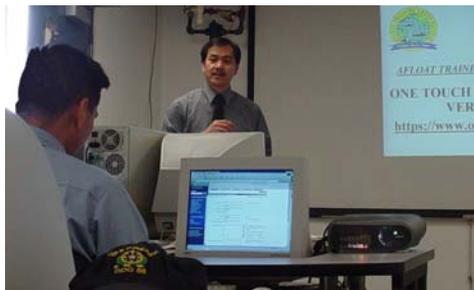
Customer Bulletin

APR MAY JUN 2003

One Touch system exceeds one million system transactions and 10,000 users!

www.onetouch.navy.mil

One Touch Support was designed to replace legacy systems known as Regional One Touch and Global One Touch, which provided similar functionality to allow users to perform various supply chain transactions over the Internet. The mandate for OTS was to provide equal to or better functionality plus improved system availability and logistics content of interest to users. Based on an evaluation of a number of metrics, it is safe to say that OTS has exceeded the mandate.



A Sailor receives One Touch Support training at Naval Station San Diego from Tito Malig, OTS instructor, Resource Consultants Inc. Over 1,000 personnel have been trained in OTS since September 2002. Photo by Paul Stuhler.

During a month of unprecedented system usage, the one millionth supply system transaction was submitted from OTS. January OTS usage broke records across the board for transactions, page hits, log-ins, MILSTRIP records submitted, and page views. MILSTRIP requisitions nearly doubled from December to January and MILSTRIP transactions totaling 124,908 were nearly 50 percent higher in January than any previous month.

Following the record transaction volume milestone in January, the 10 thousandth user registration was recorded in February when an employee from a Naval Aviation Support Activity registered to use the OTS system.

Except for an occasional minute here and there on a holiday, OTS is serving up pages of content and data to users every minute of every hour, 7 days a week. There are users from small and large afloat units. Then there are the Marines who are true power

See OTS page 4



Moving during summer peak season?

Online scheduling of moves within CONUS now required

Summer, the peak season for military household goods (HHG) move scheduling at the Fleet and Industrial Supply Center San Diego Personnel Property Shipping Office, is fast approaching.

To help customers get the move dates they want and reduce wait time at the PPSO, FISC San Diego is requiring customers moving within the Continental United States to use the Navy's web-based move application and entitlement counseling program, SMARTWebMove at www.smartwebmove.navsup.navy.mil.

SMARTWebMove is available 24 hours a day, 7 days a week from home, work, on board ship or anywhere Sailors have Internet access. The program provides active-duty Navy service members with customized entitlement counseling based on individual

See Moving page 8

Inside

- PAGE 5- FISC's Synergy Center can improve productivity
- PAGE 5- NAVSUP establishes ACOS for AS, IS and ILS
- PAGE 6- FISC conducting HHG group counseling sessions
- PAGE 7- From the Chief: Supply Corps Internship Program
- PAGE 9- Singapore SPV Program implementation



Captain's Call

Many of our afloat customers are still deployed. Congratulations on the superb job you all have done at the tip of the spear. The country is proud of your professional and decisive actions.

The San Diego Supply Corps Association celebrated the 208th Supply Corps Birthday Ball on April 5 - RADM J.D. McCarthy was our guest speaker. Those of you who were in harms way were honored throughout the evening.

Our transformation efforts continue. During April we welcomed the personnel from the San Diego Navy Food Management Team and the NEXCOM Fleet Assist Team as part of FISC San Diego. These fleet support entities, already located in Naval Station San Diego building

116, will further enhance our LSC support efforts. Welcome aboard to this fine group of professionals.

In this issue of the Flash, we have an article that updates you on the stand-up of the new NAVSUP Assistant Chief of Staffs (ACOSs). This is a key aspect of the NAVSUP transformation process. This element of transformation is about improving alignment to our primary customers in order to provide the highest levels of support. The ACOS for a given customer group is the one individual within the NAVSUP Enterprise who has the responsibility to provide the highest level of support. The ACOS will also own all resources needed to accomplish their missions.

Finally, I direct your attention to the enclosed Flash from the Chief on Supply Corps Internship Programs.



CAPT Ray Berube

Stay safe and keep charging!

The FLASH

The Flash is an authorized publication published quarterly for customers of the Fleet and Industrial Supply Center San Diego and its sites.

Commanding Officer

CAPT Raymond E. Berube

Executive Officer

CAPT Harry W. Davis

Technical Director

Mike Stames

Public Affairs Officer

Nannette Davis

Public Affairs Specialist/Editor

Susan Civitillo

Public Affairs Specialist/Photographer

Kim Longstaff

The Flash's editorial content is prepared and edited by the Public Affairs Office of the Fleet and Industrial Supply Center, San Diego. Its contents do not necessarily reflect the official views of the U.S. Government, the Department of Defense, or the U.S. Navy, nor does it imply endorsement thereof. The editorial office is located in Bldg. 1, Fleet and Industrial Supply Center, 937 North Harbor Drive, San Diego, CA 92132. Telephone: (619) 532-3432. To submit articles, e-mail:

susan_a_civitillo@sd.fisc.navy.mil.

Visit our Web site at www.sd.fisc.navy.mil.



Jose Moralina, logistics support representative for USS John Paul Jones (DDG 53) was presented with a plaque on April 4 for "unwavering support and service" by LT Tony Costa, USS John Paul Jones supply officer, while RADM J.D. McCarthy, Chief of Supply Corps and Commander, Naval Supply Systems Command, looks on. Photo by Linda Hall.



Bill Cording
LSC deputy director

As this is written, many of you are still in the Gulf, and some of you have been gone a very long time. By the time this is published and distributed, we look forward to seeing the first battle groups safely returning to San Diego, their families and friends.

One of the many people waiting on the pier to welcome you home will be your logistics support representative. While the LSR probably will not be the most important person on the pier waiting for you, they will be there to take your logistics taskings. One of their taskings will be to work with the personnel remaining on board during the ship's post-deployment stand down period. Your LSR can help ensure the needs of the ship are addressed while ship's company enjoys some well-deserved and hard-earned time for rest and

recuperation. We ask that you provide some thought/input/priorities to your LSR during the stand down period.

In the Logistic Support Center "news column," we are happy to report that the Navy Food Management Team and the NEXCOM Fleet Assistance Team are now a part of the Logistic Support Center. This organizational change will bring these two excellent NAVSUP Fleet support organizations into the FISC as a part of the LSC. From your perspective, this should not be a significant change in the service provided, but it should make it easier for ships to "connect" with the teams either directly (as before) or through your LSR.

In other local news, the Enhanced CHRIMP Afloat Program is fully implemented in San Diego. This program will take care of all your HAZMAT needs from CHRIMP implementation, inventory assistance, off-load procedures, shelf-life management, material screens for free

issue from the HAZMIN Center and personnel training. This program is similar to others in the LSC in that it reaches out to the customer and provides a designated point of contact for each ship. Watch for a future article in the FLASH detailing this program. For more information, contact your LSR.

FISCSD LSC has converted to NMCI which means our new email addresses will be formatted: `firstname.lastname@navy.mil`. We will receive e-mail at our old addresses for at least 60 days after we are all converted, so watch for a notice in your e-mail inbox with our new e-mail addresses.

Finally, as a gentle reminder to SUPPOs, please include your LSR in your regular weekly planning sessions. The years of experience and waterfront savvy they have can save you some time and effort.

The Navy Food Management and Fleet Assist Teams transfer to FISC San Diego

The functional transfer of the Navy Food Management Team and the NEXCOM Fleet Assist Team to FISC San Diego officially took place April 1. NFMT functionally transferred from NAVSUP 05 while the FAT transferred its functions from NEXCOM's Ship's Store Division. Both teams will remain at Naval Station San Diego building 116.

The decision to transfer these functions was the result of the ongoing NAVSUP Transformation process in which resources are realigned to achieve efficiency goals while providing better support for the customer.



The teams are aligned functionally under ACOS for Navy Family, but assigned to the FISCs for management. Teams at other sites such as FISC Norfolk, FISC Puget Sound also underwent the same transfer.

By being directly aligned with FISC, the teams will provide better claimancy support and operational forces support from one key location on the waterfront.

CAPT Ray Berube holds the "Welcome Aboard" banner with the assistance of MSCM Arnolfo Cayabyab, Navy Food Management Team, while surrounded by members from both the NFMT and the NEXCOM Fleet Assist Team on April 10. The teams gathered to commemorate the functional transfer of NFMT and FAT to FISC San Diego which officially took place on April 1.

Photo by Paul Stuhler

NAVXPRESS – Your One Touch Transportation source

What is NAVXPRESS?

NAVXPRESS, Regional Freight Transportation provides transportation services throughout the southwest region through regularly scheduled routes as well as augmented services to support your requirements efficiently and effectively.

What does NAVXPRESS provide?

NAVXPRESS provides a full range of daily transportation services to include movement of parcels/pallets, DRMO, heavy equipment, hazardous material, containers and ATAC components. Assets available to assist in transportation include tractors (semi), trailers, stake trucks, step vans and cargo vans.

The NAVXPRESS staff assists in streamlining internal operations by maximizing utilization of your assets, minimizing redundancies and delays, training personnel and assisting in reducing your organization's vehicle fleet.

Why use NAVXPRESS?

NAVXPRESS services can help you reduce labor and equipment costs by eliminating the need to own your own transportation assets.

The NAVXPRESS Central Dispatch Center receives and

coordinates all movement requests within the region just by calling 1-877-NAV-MOVE.

NAVXPRESS uses a custom software application called Transportation Information Management Systems to capture real-time data collected by drivers on transportation events as they take place. TIMS provides quarterly billing reports, management reports and visibility of assets and materials.

Who can use NAVXPRESS?

Any federal organization within the southwest region can take advantage of NAVXPRESS such as fleet activities, shore activities, Coast Guard, Marines, Army, Air Force, etc.

How does NAVXPRESS Work?

1. Customer calls Central Dispatch Center at 1-877-MOVE with a specific requirement.
2. Dispatcher coordinates all requirements and relays work request to appropriate driver.
3. Driver fulfills customer requirement.

To learn how NAVXPRESS can help your activity set up a reimbursable account and discuss service costs, contact Robert Pope, FISCSD Transportation director, at (619) 532-2059, DSN 522-2059 or by e-mail to robert_1_pope@sd.fisc.navy.mil.

JO Career Day presentations and latest CHOPTALK now online

The Junior Officer Career Day presentations are now available on the REDCOM Mid-Atlantic Web page at www.redcom6.navy.mil. As an added bonus, the latest CHOPTALK newsletter is also available at the same location.

On the left side of REDCOM's main page, there is a "Supply" icon.

Click on it and you are at the page with the Junior Officer Career Day and CHOPTALK folders.

If you have trouble accessing the information, contact LCDR Patrick Cook, REDCOM Mid-Atlantic logistics officer at cookpa@cnrf.navy.mil or (202) 433-6336.

OTS

continued from front page

users of the system. There are users located in Guam, Guantanamo Bay, Japan, Iceland, Diego Garcia, Italy, and Bahrain to name a few. Besides the Navy and Marine Corps, there are users from the Air Force, Defense Logistics Agency, NASA, Coast Guard, Army, universities, government laboratories, and defense contractors among others.

System transactions include requisitions, follow-ups, cancellations, modifiers and other MILSTRIP transactions, as well as requisition status, ship status detail, stock check and technical screening requests, and batch queries.

OTS provides the capability to deliver logistics information of interest to users in addition to the applications to perform supply chain-related transactions. During the month of January, OTS users performed 12,721 article and page views of site content. In addition there were 2,132 views of .pdf files. Many of these were .pdf views related to site content articles and pages but a larger percentage of these were views of .pdf files of contracts and delivery orders associated with non-standard requisition status returned for items purchased through the SPS.

By various metrics and measures of success, OTS is providing what it was intended to do and then some.

If you would like free OTS training, please contact Tito Malig at (619) 556-5797. Classes are scheduled May 15 and 27 and June 9, 19 and 24. Tito can even bring the OTS training to your ship or site...just give him a call.

It is a great pleasure to announce the following FISCSD selections to Senior Chief Petty Officer:

MSCS(SW) Russell Paje

SKCS Eric Endoso

DKCS Nilo Santiago Nunez

SKCS Jose Serna, Jr.

SHCS(SW/AW) Benjamin Deguzman

FISC's Synergy Center can help improve group productivity, problem-solving

Mike Yelda

FISCSD GroupSystems facilitator/
training specialist

What if someone told you that your time spent in meetings could be cut in half? One of the most valuable assets at the Fleet and Industrial Supply Center San Diego is the Synergy Center, which can do just that. Our Synergy Center features collaborative software called *GroupSystems*, which can cut meeting time drastically while improving meeting productivity.

The Synergy Center is located at 937 N. Harbor Dr., building 1, 3rd floor. Constructed in 1998, the room is used for computer-based training as well as *GroupSystems* sessions. *GroupSystems* is a powerful tool which helps a team to reliably and effectively develop a shared understanding of a problem or task, and reach consensus on strategies and actions.

Using *GroupSystems*, team or meeting members come together to gather ideas, vote, create action plans, and track progress using an extensive suite of collaborative tools. Typical uses of *GroupSystems* include strategic planning, risk assessment, data collection, focus groups, and requirements definition processes. The system is great for targeting the true objective of a meeting, keeping members focused, and reaching consensus in a short period of time.

Want to learn more? Contact Mike Yelda at (619) 532-4730 or John McMillion at (619) 532-4733 (DSN 522). They will be happy to give you a demonstration of all the features of the system and to answer any questions. Yelda is a certified *GroupSystems* facilitator; McMillion



John McMillion, GroupSystems technographer, and Mike Yelda, GroupSystems facilitator, conduct a GroupSystems session in the Synergy Center. GroupSystems can cut meeting time drastically while improving productivity. Photo by Rod Rodriguez

is one of only six individuals nationwide certified as a *GroupSystems* technographer.

Call today to schedule your next meeting.



Supply Corps Flag promotions announced

Secretary of Defense Donald H. Rumsfeld announced that the President has made the following flag nominations.

Rear Adm. (lower half) Steven W. Maas, Rear Adm. (lower half) Robert E. Cowley, III, and Naval Reserve Rear Adm. (lower half) Fenton F. Priest, III have been nominated for appointment to the rank of rear admiral.

Naval Reserve Captain Henry B. Tomlin, III has been nominated for appointment to the rank of rear admiral (lower half).

NAVSUP establishes ACOS for Acquisition, Industrial, International Logistics Support

The Naval Supply Systems Command announced that effective March 21, Commander, Naval Inventory Control Point will function as the Assistant Chief of Staff for Acquisition Support (AS), Industrial Support (IS) and International Logistics Support (ILS).

In this new and expanded role, ACOS AS/IS/ILS will set policy, and coordinate and monitor performance of enterprise-wide NAVSUP support for all functions associated with Navy weapons systems acquisition and logistics support, and industrial support to

Program Executive Officers, hardware systems commands, and international customers.

ACOS AS/IS/ILS will be responsible for functions previously staffed and managed in NAVSUP headquarters by the Deputy Commander for Fleet Logistics Operations (SUP 04). This includes setting policy for industrial, retrograde, preservation, packaging, packing and marking, cataloging, provisioning, and wholesale/retail inventory, disposal/DEMIL, and MIT/

See ACOS page 9

FISC PPSO now conducting group HHG counseling sessions

To more efficiently serve its customers during the summer peak season for household goods (HHG) moves, the Fleet and Industrial Supply Center San Diego Personnel Property Shipping Office, is now conducting group counseling and application sessions for customers moving outside the Continental United States.

“Due to the expected volume of moves from May through September, we are urging customers who are moving OCONUS to make an appointment for a group counseling and application session as early as possible,” said PPSO director, Wayne Franklin. “It is anticipated that these sessions will fill to capacity very fast.”

During the summer peak season, local commercial moving companies quickly become saturated and their capacity to accept moves on many

peak summer days can be extremely limited. “Moving companies obligate their resources on a first-come, first-served basis, Franklin explained. As a general rule, the last week of the month is the busiest time for moves. Our experience during previous summer peak seasons has shown that choice moving dates fill up very fast.”

To help better plan their move, Franklin recommends that customers select a move date and two possible alternate dates.

He stated that the FISC San Diego PPSO is committed to making household goods moves as smooth and efficient as possible.

“Customers can schedule counseling and application appointments using our automated service by calling 619-556-MOVE and selecting option 3, then option 1. Or they can call our toll-free number 1-888-216-5733

to access the automated system,” he suggested.

If other than the military member or civilian employee attends the counseling session, that person must have a proper Power of Attorney or a written authorization countersigned by a commissioned officer, O5 or above, to arrange the move.

Because the information provided during the counseling sessions is vital to a successful move, customers are encouraged to make arrangements for childcare on the day of their appointment to lessen distractions.

General information on household goods and helpful topics for getting ready for a move are available on the FISC San Diego Web site home page at www.sd.fisc.navy.mil under Personal Property.



Five Sailors from MCAS Miramar Aviation Supply reenlisted during a ceremony on April 11 outside the Flying Leatherneck Museum at MCAS Miramar. The Storekeepers, who reenlisted for a combined total of 18 years, pose for a picture in front of a restored Navy TBM-3E “Avenger.” L to R: SK2(SW) Ruben Cano-Dominguez, SK2 Sharieff Green, SK2 Valencia Haley, LT Paul Doyle, SK2 Jose Ramos Delgadillo and SK2(SW) Terry Morning. Photo by SK1 Edger Gamboa



Theresa Magnuson, logistics support representative for USS George Philip (FFG 12) is congratulated by CAPT Ray Berube for the outstanding support she provided to USS George Philip just prior to decommissioning.

Flash from the Chief

Supply Corps Internship Programs

The Supply Corps Internship Programs provide an excellent opportunity for junior officers to explore major Supply Corps policy arenas while gaining on-the-job training in a functional subspecialty.

Six acquisition internship programs are available to outstanding junior Supply Corps officers: Navy Acquisition Contracting Officer (NACO), Navy Petroleum Officer Trainee (POL), Business/Financial Management (BFM), Integrated Logistics Support (ILS), Information Technology (IT) Program and the Transportation (NAVTRANS) internship program. Each program offers a two-year tour, combining experience and formal training. Upon program completion, interns receive a Level II career field certification in their respective acquisition career field, as well as an experience subspecialty code (S code).

Additionally, the Supply Corps will select and send four Junior Officers for one-year internships on the Joint Staff. This program is part of a larger initiative to strengthen and more fully develop our expertise

in Joint and Operational Logistics. NAVSUP OP convenes an administrative screening board in April and October of each year. Interested officers must submit a written request endorsed by their Commanding Officer in order to be considered.

Applicants for the NACO Internship Program must complete 24 business credit hours (or the equivalent) prior to completion of the NACO program and consideration for Level II certification in the field of Acquisition (a copy of transcripts will be required). A sample application and/or additional information on the internship programs may be found on the Supply Corps Personnel Web site at <http://www.persnet.navy.mil/pers4412/requirem.htm>. Requests should be mailed to:

*Navy Personnel Command
(PERS-4412)
Director, Supply Corps Personnel
5720 Integrity Drive
Millington, TN 38055-4412*

The primary selection criterion is sustained superior performance during an applicant's initial afloat tour. Applicants may submit a



RADM J.D. McCarthy

package prior to obtaining a warfare qualification; however, a warfare qualification must be obtained prior to negotiating orders with their detailer. Except for the Joint Operational Logistics Internships on the Joint Staff, participation in an internship incurs a two-year obligation. Please contact LCDR Doug Noble, SUP OP32A, at (901) 874-2914 (DSN 882) or at p4412t@persnet.navy.mil with any questions.

I highly encourage senior officers to mentor our brightest young officers about the valuable experience and training provided by these internships.

2002 Batchelder Award winners

It's my pleasure to announce that the following Supply Corps officers have been selected to receive the Vice Admiral Robert F. Batchelder Navy League Award for calendar year 2002.

These officers, nominated by those they served, lived Fleet operations every day. Every one of the 84 active-duty and 10 Reserve officers who were nominated can be justifiably proud

of their extraordinary contributions to the supply readiness of our operating forces.

Active duty

LT George E. Bresnihan, USS *Essex* (LHD 2) aviation supply division officer.

LT Robert D. Perez, USS *Reuban James* (FFG 57) supply officer.

LT Stephen M. Wilson, NAVSPECWARGRU Three supply officer.

LTJG John M. Levering, USS Annapolis (SSN 760) supply officer.

Reserve

LT Gregory S. Early, NCHB Ten operations officer.

The awards will be presented in August 2003 at Navy Supply Corps School in Athens...where it all began for these outstanding Supply Corps officers.

Moving

continued from front page

Permanent Change of Station (PCS) orders and government regulations. It allows preparation of move arrangements

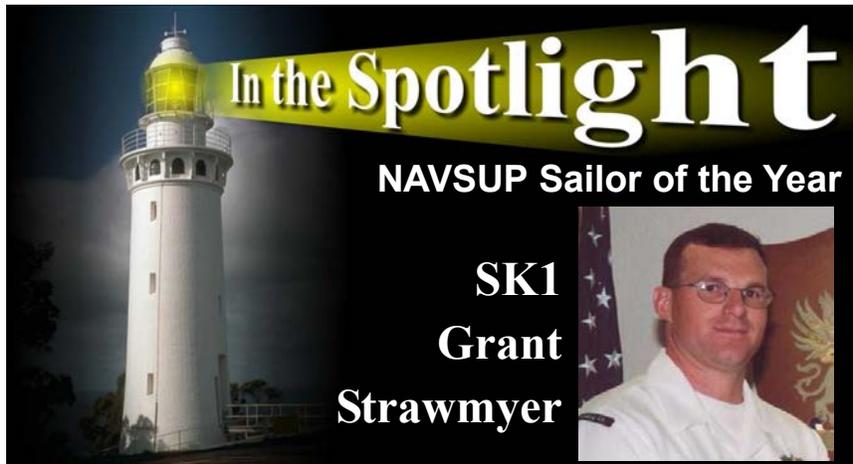


for up to three shipments with a single application and direct delivery of the move application to the PPSO. No travel or office visit is required.

Customers can arrange a move online using a computer with a minimum of a 486 processor running Netscape Navigator 4.75 or Internet Explorer 5.5 or higher. SMARTWebMove may work on other configurations but the above is best.

PPSO customers may also use the SMARTWebMove computer lab located in building 3376, Naval Station San Diego (32nd Street), next to the Family Housing Office. The computer lab has 16 workstations and is open Monday through Thursday from 8 a.m. to 2 p.m. and from 8 a.m. until noon on Friday. A move counselor is available to assist with SWM system or entitlement questions. The facility also has ample seating and customers are encouraged to bring their spouses.

During the summer peak season, local commercial moving companies quickly become saturated and their capacity to accept moves on many peak summer days can be extremely limited. "Moving companies obligate their resources on a first-come, first-served basis," explained PPSO director Wayne Franklin. "As a general rule, the last week of the month is the busiest time for



Storekeeper First Class (Surface Warfare) Grant R. Strawmyer, of FISC San Diego's SIMA site, has been selected as the Naval Supply Systems Command's Sailor of the Year for 2002.

SK1(SW) Strawmyer is a native of Lebanon, Ind. He enlisted in the United States Navy in April 1989. He is actively pursuing a bachelor's degree in business administration from Grossmont College. Prior to reporting to FISCSD, Petty Officer Strawmyer's duty assignments included USS *Stein* (FF 1065); USS *Lake Champlain* (CG 57); Naval Computer and Telecommunications Station, North Island, and USS *John Paul Jones* (DDG 53).

Strawmyer's sustained superior performance and personal commitment to excellence in the support of SIMA San Diego's production shops resulted in increased operational, material, and combat readiness of Pacific Fleet ships and submarines.

Strawmyer's exemplary professionalism and dedication to Fleet readiness are tributes to the superb quality of the enlisted segment of our supply team. Yet another example of the dedicated and talented men and women serving our Navy with distinction.



ADM J.D. McCarthy, Chief of Supply Corps and Commander, Naval Supply Systems Command, congratulates SK1(SW) Grant Strawmyer for being selected as the 2002 NAVSUP Sailor of the Year.

moves. Our experience during previous summer peak seasons has shown that choice moving dates fill up very fast."

General information on household goods and helpful topics

for getting ready for a move are available on the FISC San Diego Web site home page at www.sd.fisc.navy.mil under Personal Property.

NEXCOM enhances Code Adam program to locate lost or missing children

Cheryl Freeley

Navy Exchange Service Command Public Affairs

There's nothing more terrifying than not being able to locate your child in a public place. What can you do? Where can you go for help?

To help its patrons, the Navy Exchange Service Command has implemented the Code Adam program to locate lost or missing children within Navy Exchanges worldwide. NEXCOM previously ran its own program to locate these children but will now follow the national Code Adam guidelines.

"When a child is reported missing, a detailed description of the child will be obtained, including name, age, hair color, eye color, approximate weight and height, and what the child is wearing (i.e., color and type of clothing)," said Susan Box, loss prevention safety specialist.

A "Code Adam" will be paged within the store and a description of the child given. Associates who have been assigned to the front door will immediately begin monitoring and asking customers with children who resemble the description to wait until management arrives. Management will then ask the child his/her name and if the adult is their parent. The parent or guardian of the missing child will be escorted to the front of the store to assist in identifying the lost child. After hearing "Code Adam," store associates will begin looking for the child.

If the child is not found within 10 minutes, either base police or the local police department will be called. If the child is found and appears to have been lost and unharmed, the child will be reunited with the parent or guardian.

If the child is found accompanied by someone other than the parent or legal guardian, efforts will be made to delay the departure of the adult accompanying the child, but not put associates or other customers at risk. The police will be called, and the person accompanying the child will be identified to them.

Singapore Subsistence Prime Vendor Program effective immediately

Defense Supply Center Philadelphia announces the implementation of its Subsistence Prime Vendor Program for Singapore effective immediately.

Coastal Pacific Food Distributors in partnership with Foodbex Global of Singapore have been awarded the DSCP contract to provide cargo items, fresh fruit/vegetables, bread, milk and dairy products. To better serve the fleet, Naval Regional Contracting Center Singapore will manage the SPV Program locally.

A copy of the SPV catalog can be obtained via SALTS or sending an e-mail to spv@nrccsg.navy.mil. A password is required to view the SPV catalog online which can be obtained by sending an e-mail from a ".mil" address to spv@nrccsg.navy.mil.

Once the password and contract number have been obtained, a copy of the SPV catalog for Singapore can be viewed by going to NRCC's Web site at www.nrccsg.navy.mil and following the links.

ACOS

continued from page 5

SIT; Naval Logistics Library; ship-based copier program; Diminishing Manufacturing Sources and Material Shortages; allowance policy and support; and serial number tracking.

ACOS AS/IS/ILS will also be responsible for functions previously staffed and managed in the Fitting Out and Supply Support Assistance Center such as shipboard outfitting support and the Price Challenge Hotline.

The outfitting function performed at Fleet and Industrial Supply Center Puget Sound was also realigned to ACOS AS. The work is currently performed at FISC Puget Sound and will transfer to NAVICP Mechanicsburg no later than Oct. 1, 2003. No procedural changes are required of units submitting outfitting requisitions.

Working level points of contact, phone numbers and addresses for all personnel supporting AS/IS/ILS functions will not change, and customers should continue to work ongoing issues with existing points of contact.

The establishment of ACOS AS/IS/ILS represents the second in a series of NAVSUP transformation initiatives. ACOS for Navy Family Support was established March 1. Other ACOSs will be created to serve as single senior managers responsible for coordinating NAVSUP support to their assigned customers; that is, Operating Forces, Regional Commanders and Operational Commanders. NAVSUP expects to complete all ACOS alignments by Oct. 1, 2003.

For more information on Acquisition Support contact CAPT Joseph Kenney at DSN 430-3702; for Industrial Support contact CAPT Daniel Smoak at DSN 442-2103; and for International Logistics Support contact CAPT Douglas Sweeney at DSN 442-3535.

DISA San Diego provides superior service to FISCSD

The Defense Information Systems Agency San Diego is located in the Grace Murray Hopper Service Center at Naval Air Station North Island. DISA San Diego has been providing superior computing center services and DoD customer support for over 30 years while maintaining premier quality of service by implementing the highest security and computing operations standards. The center is staffed by career Information Technology professional DoD civilian employees who are all cleared for secure access. The Data Center includes direct redundant NIPRNET connections, backup generators, UPS and batteries to ensure uninterrupted service.

DISA San Diego hosts the last Navy TANDEM system, providing FISCSD users worldwide with real-time access. The users access the IBM U2 application through the TANDEM and run custom processes on it. The Agency also provides FISCSD and other DoD customers secure and reliable long haul communications through the NIPRNET and secure off-site storage and tape backups. System and application program update releases are also reviewed and modified for local unique compatibilities. Our help desk closely monitors all processing to include end-of-day, Breeze, and ENFORM Report generator, as well as offering 24/7 personal helpdesk support both on site in Broadway building 1 and at the main customer support desk at NAS North Island. A 2002 Gartner survey ranked DISA's services as "Best in class," exceeding industry averages.

As DISA San Diego transforms, the commitment to our customers remains the top priority. The command has implemented industry standards both in management and operations, as well as the technology employed to meet our customers' needs. Server-centric and high density computing provide customers unlimited Web access to their legacy applications. Our technicians now have over two years of experience supporting thin clients and remote users with Citrix. Space and Naval Warfare Systems Center Norfolk has partnered with us to provide Web access to MicroSNAP, WinATOS, PARIS and SUADPS. In addition, we are providing wireless access for expeditionary customers from their remote warehouse sites, avoiding installation of costly cable plants.

For further information and assistance with your special IT hosting and access needs, please visit our Web site at www.sand.disa.mil.

President appoints RADM McCarthy to JWOD Committee

Supply Corps Rear Admiral Justin D. McCarthy, Commander, Naval Supply Systems Command, was appointed by President Bush to serve on the Committee for Purchase from People Who are Blind or Severely Disabled and was sworn in recently at the Committee offices in Arlington, Va.

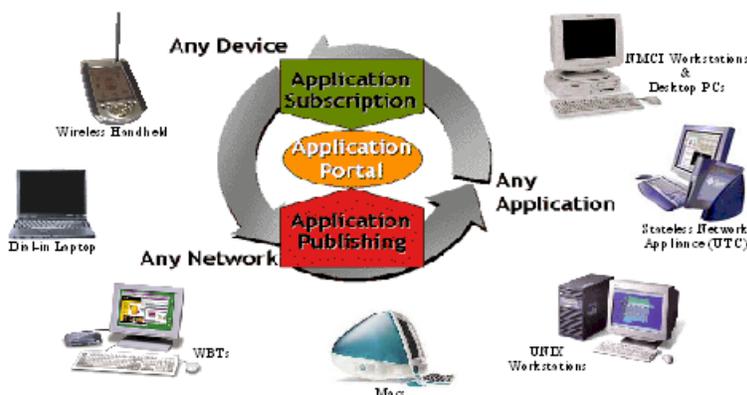
The Committee is responsible for administering the Javits-Wagner-O'Day (JWOD) Act, a public law that requires the federal government to purchase products and services furnished by nonprofit agencies that employ individuals who are blind or have other severe disabilities.

RADM McCarthy is one of 15 members appointed to the Committee: 11 are federal executives representing the departments of Agriculture, Air Force, Army, Commerce, Defense, Education, Justice, Labor, Navy, and Veterans Affairs, and the General Services Administration; the remaining four members are private citizens who represent the employment interests of individuals who are blind or have other severe disabilities. The Committee determines which items will be added to the Federal Procurement List, which currently contains nearly 10,000 products and services.

"The mission of the JWOD Program is to enhance the opportunities for economic and personal independence of persons who are blind or severely disabled, primarily through creating, sustaining, and improving employment," RADM McCarthy said. "It's an honor and privilege to be part of that mission."



Flexible Application Access



FISC San Diego Key Contact List

Commercial (619) unless otherwise noted.

Numbers starting with 532, use DSN 522

Numbers starting with 556, use DSN 526

Numbers starting with 545, use DSN 735

Broadway Headquarters

Commanding Officer 532-2203
 Executive Officer 532-2202
 Technical Director 532-1689
 Command Master Chief 556-0412
 Public Affairs Director 532-1442
 FLASH Editor 532-3432

Reserve Coordinator

Reserve Coordinator 532-4283
 Assistant Reserve Coordinator 556-6234

Supply Chain Management

Director 532-2024
 Deputy Director 532-4225
 Customer Services Officer 532-1932
 Deputy Customer Service Officer 532-2103
 Navy Integrated Call Center 532-1601

Logistics Support Center

Director 556-0401
 Deputy Director 556-0402
 Customer Service Officer 556-6004
 Fleet Liason 556-0420

Regional Contracts

Director 532-3435
 Deputy Director 532-3435

HAZMAT

Director 556-6208
 Deputy Director 556-6209

Supply Operations 532-4723

Freight Transportation 532-2059

ATAC HUB 545-8376

NAS North Island

Director 545-3247
 Customer Service 545-4468

NADEP Site

Director 545-4142
 Deputy Director 545-4157

FISC Det Seal Beach

Director (562) 626-7514
 Customer Service (562) 626-7607
 Personal Property Outbound (562) 626-6158
 Personal Property Inbound (562) 626-6159/60

Ventura County

Director (805) 989-7307
 Deputy Supply Officer (805) 989-8478

PT Mugu

Director (805) 989-8478
 Customer Service (805) 989-8172/1794

NAVSTA San Diego Site

Director 556-0401
 Customer Services Officer 556-6004
 Assistant Cust Serv Officer 556-5044
 Subsistence 556-7696

SIMA San Diego

Supply Officer 556-2139
 Assistant Supply Officer 556-2141
 Master Chief 556-2140
 Senior Chief 556-1904
 Customer Service 556-2161/6442
 Inventory 556-1913
 Quality Assurance 556-1913

Point Loma Site

Director 553-1312
 Fuel Director 553-1314
 Deputy Fuel Director 553-1317
 Customer Service 553-1313

Personal Property

Customer Service 556-MOVE (6683)
 Client Service Team A 556-9974
 (Last names A-L)
 Client Service Team B 556-9714
 (Last names M-Z)
 Seal Beach Site (562) 626-7032

Miscellaneous

Consolidated Mail 556-7479
 Fraud/Waste/Abuse Hotline 532-1408

Continued on back page...



FISC San Diego Key Contact List

Logistics Support Representatives
Commercial Area Code: (619) DSN: 526
Email: LSC_FISCSO@sd.fisc.navy.mil

<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>	<u>USS SHIP</u>	<u>PHONE</u>	<u>CELL</u>
Anchorage (LSD 36)	556-0381	572-7143	John C. Stennis (CVN 74)	767-7584	778-4913
Antietam (CG 54)	556-0170	778-5138	John Paul Jones (DDG 53)	556-0381	572-7143
Belleau Wood (LHA 3)	556-0354	778-4914	John Young (DD 973)	556-2558	572-2968
Benfold (DDG 65)	556-0416	778-4712	Kinkaid (DD 965)	556-0183	778-6475
Bonhomme Richard (LHD 6)	556-2558	572-2968	Lake Champlain (CG 57)	556-0435	778-4710
Boxer (LHD 4)	556-0340	778-5140	Lassen (DDG 82)	556-0358	778-4755
Bremerton (SSN 698)	553-9041	778-5296	McClusky (FFG 41)	556-0170	778-5138
Bunker Hill (CG 52)	556-0183	778-6475	McCampbell (DDG 85)	556-2431	778-5479
Cleveland (LPD 7)	556-2431	778-5479	USNS Mercy (T-AH 19)	556-0174	778-5808
Comstock (LSD 45)	556-0174	778-5808	Milius (DDG 69)	556-0359	778-3661
Constellation (CV 64)	767-7583	778-5409	Mobile Bay (CG 53)	556-0183	778-6475
Coronado (AGF 11)	553-9041	778-5296	Mount Vernon (LSD 39)	556-0435	778-4710
Curts (FFG 38)	556-0358	778-4755	Nimitz (CVN 68)	767-7582	778-5470
Decatur (DDG 73)	556-0172	572-2971	Ogden (LPD 5)	556-0378	778-4711
Denver (LPD 9)	556-0170	778-5138	Oldendorf (DD 972)	556-0340	778-5140
Dubuque (LPD 8)	556-0435	778-4710	Pearl Harbor (LSD 52)	556-0416	778-4712
Duluth (LPD 6)	556-0354	778-4914	Peleliu (LHA 5)	556-2431	778-5479
Elliott (DD 967)	556-0353	778-3659	Portsmouth (SSN 707)	553-9041	778-5296
Fitzgerald (DDG 62)	556-0416	778-4712	Princeton (CG 59)	556-0340	778-5140
Harpers Ferry (LSD 49)	556-0359	778-3661	Rentz (FFG 46)	556-0405	778-5275
Helena (SSN 725)	553-9041	778-5296	Rushmore (LSD 47)	556-0405	778-5275
Higgins (DDG 76)	556-0378	778-4711	Salt Lake City (SSN 716)	553-9034	572-2839
Houston (SSN 713)	553-9034	572-2839	Shiloh (CG 67)	556-0359	778-3661
Howard (DDG 83)	556-0174	778-5808	Stetham (DDG 63)	556-0353	778-3659
Jarrett (FFG 33)	556-2558	572-2968	Tarawa (LHA 1)	556-0358	778-4755
Jefferson City (SSN 759)	556-9034	572-2839	Thach (FFG 43)	556-0353	778-3659
*All Visiting Ships	556-0420	778-8182	Valley Forge (CG 50)	556-0354	778-4914

Logistics Support Center
Customer Service Hours

Monday - Friday, 0600-2000

**After hours call 1-877-41TOUCH or
 1-877-418-6824 for service 24 hours a
 day, 7 days a week.**

Navy Integrated Call Center

Commercial: 1-877-418-6824
Worldwide DSN: 510-428-6824
Email: fisc.sd_cic@sd.fisc.navy.mil
Operating 24 hours

SALTS: bzz@salts.icpphil.navy.mil

