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# the Network

NAVAL SUPPLY SYSTEMS COMMAND

"Celebrating 80 years of Service to the Fleet"

FLEET & INDUSTRIAL SUPPLY CENTER SAN DIEGO

Vol. 20, No. 10

October 2002

## FISC delivers First Navy Jack to USS *Rushmore*

**Susan Civitillo**

FISC SD Public Affairs

**C**APT Ray Berube delivered the First Navy Jack to CDR Clayton Saunders, commanding officer of USS *Rushmore* (LSD 47) at Naval Station San Diego during a ceremony held on board the ship Sept. 5.

The flag, which was first employed by the Continental Navy in 1775, consists of a rattlesnake superimposed across 13 alternating red and white stripes with the motto, "Don't Tread On Me."

Commodore Esek Hopkins used the hoisting of the Navy Jack, as it is called, as a signal to engage the British in the American Revolution. The temporary substitution of the Jack in today's fleet represents a historic reminder of the nation's and Navy's origin and will to persevere and triumph.



*CAPT Ray Berube delivers the First Navy Jack to CDR Clayton Saunders, commanding officer of USS *Rushmore* (LSD 47) during a ceremony held on board the amphibious ship Sept. 5.*



"In accordance with the guidelines set forth by Secretary of the Navy Gordon England and Chief of Naval Operations Admiral Vern Clark, it is my pleasure to deliver to you the First Navy Jack to be flown on board USS *Rushmore* and all U.S. Navy ships during the global war on terrorism," stated Berube.

"In the years since 1775, our primary mission, to ensure the freedom of the seas, has remain unchanged. Today, terrorists threaten free commerce and individual liberty. This flag represents a renewed commitment by

*Sailors hoist the First Navy Jack on board the USS *Rushmore*. All U.S. Navy ships will fly the Jack for the duration of the global war on terrorism.*

the Navy to our first principles, to secure freedom, both at home and abroad," remarked Saunders. "It is fitting that the honor of receiving the first flag should fall to the *Rushmore*, America's Gator."

Each ship will receive four flags (one holiday and three regular). Non-deployed ships received their initial Jack through their local FISC Logistics Support Center representative. The flags were sent directly from the commercial vendor by mail to deployed ships.

The flags will eventually be stocked and available through the Navy supply system.



## Captain's Call

In October, many personnel throughout the claimancy will be completing data analysis and developing recommendations for transformation ideas in an effort to identify savings to place towards the Navy-wide goal of \$10 billion. I anticipate RADM McCarthy and the NAVSUP Corporate Board will start to develop an implementation plan by early November.

The first important consideration in developing recommendations is to ensure that we will still be able to fulfill our assigned missions. The groups are looking at all of NAVSUP from a structural, functional and customer interface perspective. The functional groups are looking at the way we provide financial, contracting, information technology and inventory management support across the claimancy. We have representatives working on each of these groups. The review is looking at our current processes and alignment in an effort

to identify opportunities to be more efficient.

The review also has 7 groups who are conducting their efforts based on customer alignment. These groups include International Logistics, Operational Logistics, Operating Forces support, Acquisition support, Navy Family support, Regional Commander support and Industrial support. We have personnel working on four of these groups and Michael Stames, FISC San Diego technical director, is the lead on the Regional Commander Support review.

RADM McCarthy will determine the structural alignment.

I hope you had the opportunity to see the video that I recorded to provide you the most up-to-date information on this ongoing effort. I promise to provide information as the process continues. I do want to stress that no decisions have been made yet and analysis will continue for another 30 days or so before recommendations are presented.



I believe the FISC waterfront logistics mission is critical to our Navy and I am confident that FISC San Diego will continue to play a vital role in our goal of providing combat capability through logistics.

*R. E. Berube*

### The Network

The Network is an authorized publication published bimonthly for the employees of the Fleet and Industrial Supply Center, San Diego and its sites.

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The Network's editorial content is prepared and edited by the Public Affairs Office of the Fleet and Industrial Supply Center, San Diego. Its contents do not necessarily reflect the official views of the U.S. Government, the Department of Defense, or the U.S. Navy, nor does it imply endorsement thereof. The editorial office is located in Bldg. 1, Fleet and Industrial Supply Center, 937 North Harbor Drive, San Diego, CA 92132. Telephone: (619) 532-3432.

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Visit our web site at: [www.sd.fisc.navy.mil](http://www.sd.fisc.navy.mil).



*FISC SD kicked off the Combined Federal Campaign on Oct. 1.*

*Employees are encouraged to support the CFC and help others in need, either through payroll deduction or a one-time donation. Joe Zackos, CFC Activity Coordinator, stands by as CAPT Harry Davis and CAPT Ray Berube make their pledges.*

# NAVSUP Transformation

During September a representative group of senior personnel across the Enterprise was tasked with developing proposals that would allow the Naval Supply Systems Command claimancy to streamline operations and reduce costs.

These ideas had to be within NAVSUP's control to execute; achieve at least a 10 percent resource reduction, in addition to the programmed A-76 savings; and be executable in fiscal year 2003. The group was also challenged to identify ideas that could potentially yield greater savings in fiscal year 2004.

Three primary teams were formed – a **Transformation** team that was the primary focus of the above tasker; an **eBusiness** team looking into opportunities to further leverage the technology being delivered through such initiatives as IT-21, NMCI, Task Force Web, and ERP; and a **Joint Engagement** team focused on addressing Goal 4 of our Strategic Plan. The ideas that surfaced in each team were truly exciting.

The Transformation team looked across our enterprise from three perspectives – structural, functional, and customer interface. The structural perspective was designed to examine whether we are aligned to best deliver efficient support within our business areas. We looked at both enterprise-wide command structure and our organizational ability to achieve efficiencies within functional areas.

The functional perspective looked across our major functional areas (i.e., IT, financial management, inventory management and contracting) to determine whether we are aligned to achieve greatest efficiency within these functional areas.

The customer support perspective looked at our alignment to our major customers (operating forces, acquisition community, industrial community, regional commanders, international

customers, Navy family, and Navy and Joint operational commanders). The team explored whether we have an enterprise focal point for interface with each major customer group and if they have the ability to deliver the outputs of the enterprise in support of that customer group.

As a claimancy we need to make sure we are aligned with our CNO's priorities and focus on removing any overlaps and/or duplication of effort as we provide our range of products and services to our customer segments – Acquisition, Industrial, Fleet, and Navy Family.

Our current organizational structure was developed when NAVSUP was a much larger enterprise, supporting a much larger Navy force structure. There is a cost of sustaining this many commands and a consolidation of our structure provides an opportunity to reduce overall costs.

A recommendation to merge functions from three of our existing commands (Fitting Out and Supply Support Assistance Center, Navy Petroleum Office, and Naval Transportation Support Center), and to establish a new command – Navy Operational Logistics Support Activity (NAVOLSA)— focused on providing global support to operational commanders, both Navy and Joint.

It was also recommended to align SUP05 headquarters directorate functions to the Navy Exchange Command (consolidating oversight of Navy family support functions) and to align SUP06 directorate functions to our CIO office and Navy Supply Information Systems Activity.

In addition, the group recommended designating FISC San Diego as the lead FISC to provide a stronger voice for FISC corporate issues, as well as foster increased alignment and common practices between the FISCs to increase



**RADM J.D. McCarthy**

efficiency and reduce overall costs. The San Diego location was selected in recognition that we already have senior leadership located in the Norfolk area while in San Diego, where two of our Navy's lead TYCOMs reside, we do not.

What the teams have developed constitutes preliminary recommendations, which will be examined over the next 60 days both internally and with our principal customers. No final decisions will be made until after the 60-day period of exploration and assessment.

Once decisions are made, we will shift into transition planning. At that time, we will develop the detailed plan of how we get from today's structure to whatever final structure we decide upon. Our Corporate Board will be engaged in that final decision process.

It is imperative that we in the shore-based infrastructure make significant contributions to our Navy's need for recapitalization funds. We will not do anything that jeopardizes our ability to accomplish our mission. Having said that, doing nothing is not an option. We need to stretch if we are to make a contribution to the Navy's \$10 billion annual recapitalization shortfall.

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See **NAVSUP Transformation**, page 11

## NEMAIS coming to FISC March 03

**Susan Civitillo**

FISC SD Public Affairs

### What is NEMAIS?

NEMAIS stands for the Navy Enterprise Maintenance Automated Information System. NEMAIS uses Commercial-Off-The-Shelf software to integrate the functions of numerous legacy systems with the goal of providing an enterprise-wide Department of Navy maintenance solution.

NEMAIS is a joint program headed by the Atlantic and Pacific Fleet Combatant Commands. It is one of four Navy Enterprise Resource Planning programs that are all using the same COTS software, called SAP.

### Purpose?

NEMAIS was designed to combine all functional areas within the Navy's ship maintenance process into a single software system. Instead of having to get into different databases to find information in areas such as production planning, financial management, material ordering and scheduling, all data will be integrated into one program.

The concept of utilizing a single database within an organization has proven very effective in the commercial world. Whereas the private sector designed the concept with profit in mind, the Navy is interested in operating more efficiently in order to get more money to support the fleet. By utilizing the NEMAIS program, it is anticipated the Navy will gain standardization among its maintenance processes and achieve its efficiency goals.

### When will we see NEMAIS at FISC?

NEMAIS, currently deployed at FISC Norfolk, is undergoing a gap analysis, or testing phase. The system is expected to be fully operational at FISC San Diego in March 2003.

During late October/early November of this year, 15 people from FISC SD will be selected to go to Norfolk for training on the system. In turn, they will then be responsible for conducting training of personnel back in San Diego sometime around December/January 2003. In total, 1,200 people at FISC SD will be trained on NEMAIS. It is estimated that the training will be completed in about six weeks.

### Will any of the other ERP programs be used at FISC?

FISC personnel at NADEP North Island will eventually be users of the Supply Maintenance Aircraft Reengineering Team program. SMART was designed to replace the Navy's legacy wholesale (UICP) and stock point (U2) supply systems.

The focus of the SMART pilot, a joint Naval Supply Systems Command and Naval Air Systems Command project, is on maintenance planning and supply chain material management processes pertaining to the E-2C Hawkeye aircraft and the maritime LM-2500 gas turbine engine. The pilot will "go live" with approximately 400 end-users this December.

The Navy eventually plans to rollout SMART across all weapons systems.

### Where can I find more information?

For more information on NEMAIS, go to <https://swatt.swrmc.navy.mil/documents/ERP101%20for%20SW.ppt>.

For more information on SMART, go to <http://www.navsup.navy.mil/index.jsp>, click the "Products and Services" tab at the top, choose "New Initiatives" from the list of topics on the left side, then choose "ERP."

## Defending and exercising our right to vote



**Gordon R. England**

### Special message from the Secretary of the Navy

Since Operation Enduring Freedom began, our men and women in uniform have performed magnificently in the struggle against world terrorism. Their valor, on the battlefield and off, at sea and in the air and at military installations across the world inspires all those who cherish freedom.

This November, Americans will exercise a sacred right for which so many heroes past and present have sacrificed since this nation's founding - the right to vote.

Choosing who we wish to govern our nation is something our enemies find particularly threatening. One way to show them they will not succeed is for every eligible American to vote this year.

If you can, vote. If you are not registered, please do so.

The right to vote is one of those precious things we enjoy as Americans. History tells us that for freedoms to continue, they must be exercised. By voting, you will be sending terrorists a special message: "America will not be intimidated."

## Keeping FISC workspaces clean

**Shem Lambert**

FISC SD Facilities Manager

When the Naval San Diego metro area ‘regionalized’ several years ago, FISC SD’s funding for custodial services was redistributed to the Commander, Navy Region Southwest.

The CNRSW Executive Steering Committee deemed Class “E” service the appropriate standard for all CNRSW general workspaces. This standard was established to deliver adequate service with necessary economy to all personnel in the southwest region.

One issue of concern with the Class E service is waste container disposal, which was reduced from daily to twice weekly service.

To prevent the possibility of insect infestation, employees are encouraged to dispose of all meal trash in restroom or lounge trashcans. These cans are emptied on a daily basis.

Custodial ‘Schedule of Services,’ and ‘Frequency of Services’ information will soon be posted on our Extranet. Employees who have a complaint about custodial service will be able to complete a Custodial Services Customer Complaint Record, which will also be on the Extranet. Completed forms should be turned in to Terry Barksdale, Code 074, Broadway building 1, 3<sup>rd</sup> floor, for forwarding to the PWC Custodial Inspector. Employees may also call the Trouble Desk at 532-2605 to register a custodial service complaint.

## Volunteers needed for RMS Mentoring Program

The Roosevelt Middle School Mentoring Program enhances RMS’ education and learning environment by providing a role model and extra attention to students in need.

RMS is looking for mentors who can commit to a regular schedule to assist in reading and other subjects. RMS is open Monday – Friday, 6 a.m. to 6 p.m.

Individuals interested in getting involved with the students and school must fill out a Volunteer form and have had a recent Tuberculin test. Military members can provide a copy of their shot record from their medical folder.

To volunteer contact RMS Mentoring Program coordinator LT Regina Dixon at 556-3394, SK2 Carol Delgado at 556-5299, SK2 Vonetta Beale at 532-1908, CDR Andrea Nashold at 532-4339, or Gene Hepler at 532-1783.



*A group of Roosevelt Middle School students enjoy Sports Day last April. RMS is looking for positive role models to serve as mentors for their students.*



## Hotel discount coupons

A number of California hotels charged guests an “energy charge” during the energy crises in 2001. Those charges have been the subject of several class action lawsuits.

As part of the approved/proposed settlement in these lawsuits, several hotels have agreed to provide discount coupons to individuals that paid the “energy charge.” The Marriott will give a coupon for a 10 percent discount on a future stay while Hilton will be giving a \$10 discount coupon for a future stay.

The question raised is whether these discount coupons are promotional items that belong to the government employee who received these discounts as a result of official travel, or are a reimbursement to the government and, therefore, are considered government property.

The General Services Administration has advised that the coupons are not promotional items that employees are permitted to retain for personal use. GSA advised that because the government has reimbursed the employees for the travel, including the “energy charge,” the government should receive the benefit of the discount.

Employees receiving a coupon as part of a settlement in one of the California Energy Charge lawsuits should be advised that they may not retain these coupons for personal use but must instead turn them in to their travel office for use by the government for future official travel.



**Meet  
CDR  
Bob  
Chenier**



Commander Bob Chenier, a graduate of Loyola Marymount University, started his Naval career as an Officer Candidate School student. Following a brief but lucrative career as a junior auditor with the Arthur Anderson accounting firm, Chenier decided he needed to lay low for a few years so he chose a career with the Navy.

Upon completion of the Basic Qualification Course at Athens, Ga., and graduation from the Submarine Basic School in Groton, Conn., he took his first assignment as the material control officer in Fighter Squadron 24. He earned his Naval Aviation Supply Officer Warfare Pin during this tour.

He completed a Western Pacific deployment aboard USS *Kitty Hawk* (CV 63) where he was assigned as night check supervisor. Following this tour, he reported to USS *Pogy* (SSN-647) as supply officer completing two successful Western Pacific deployments and earning the Naval Submarine Warfare Pin.

Chenier took his family and moved to Japan where he served as staff supply officer at Submarine Group 7. He returned home to the States and was assigned to the Naval Inventory Control Point (formerly Aviation Supply Office) in Philadelphia, first as the assistant weapons systems manager for the Common Avionics Branch, then as

See CDR Chenier, Page 7

## New online tool helps sailors transition to new duty stations

From the Center for Career Development Public Affairs

The Navy's leader in career information and interactive customer service, the StayNAVY Web site, recently launched Sponsor Assignment Aid, a two-way communications tool intended to help commands communicate with newly reporting Sailors and officers.

The Sponsor Assignment Aid was originally the focus of Great Lakes Service School Command in an effort to establish initial communications between the gaining command and the new Sailor.

"Service School Command implemented an awesome tool designed to put the Sailor's needs first by helping them establish contact with their new command," said LT JG Bill Danzi, a spokesman with the Center for Career Development. "The new online resource provided by the StayNAVY Web site is designed to support all active duty Sailors and officers and make their transition process between duty stations a smooth one."

All active-duty members who are in receipt of orders can utilize the Sponsor

Assignment Aid to request a sponsor and communicate directly with their gaining command. Once the member enters his/her information online, they will receive a tracking number that helps monitor the request. The gaining command will then be asked to provide their command sponsor coordinator contact information to the member.

The Web-based tool supports all Sailors and officers by providing a 24-hour-a-day Internet communications link between them and their future command.

The platform for this tool is the StayNAVY Website. Since its launch in March 2001, the StayNAVY Web site has attracted over 2.2 million visitors, including active, reserve and retired Sailors and Officers and their families.

For more information on the Sponsor Assignment Aid, FISC SD officers may contact Verna Pablo at (619) 532-2202, DSN 522-2202. FISC SD enlisted personnel may contact command master chief SKCM (SW/AW) Ben Hebron at (619) 556-0412, DSN 522-0412.

To access the Sponsor Assignment Aid, go to the link, Request a Sponsor" at [www.staynavy.navy.mil](http://www.staynavy.navy.mil).



**CAPT Ray Berube presents CDR Randy Grau, site director of NADEP North Island, with the Acquisition Professional Community Certificate.**



*More than 500 Sailors and Marines assembled on the flight deck of the USS Belleau Wood (LHA 3) Sept. 6 to commemorate the one-year anniversary of the Sept. 11 terrorist attacks on the United States by spelling out the now famous quote from Todd Beamer, "Lets Roll." Beamer was one of the heroic passengers on United Flight 93, which crashed in a western Pennsylvania field after he and several other passengers attempted to regain control of the plane from terrorist hijackers. Many believe the terrorists were heading for Washington, D.C. Currently deployed in support of Operation Enduring Freedom, the 40,000-ton amphibious assault ship is the lead element of a three-ship Amphibious Readiness Group. The ship carries a crew of 1,000 Sailors and more than 1,300 Marines of the 11th Marine Expeditionary Unit (Special Operations Capable) based at Camp Pendleton, Calif. Photo by Chief Photographers Mate Steven L. Cooke.*

## Opinions sought from first term Sailors

### Navy Personnel Command, Public Affairs

Approximately 10,000 randomly selected Sailors will soon get the opportunity to have their opinions on reenlistment and quality of Naval service heard.

The chance comes in the form of a survey administered by the Navy Personnel Research, Studies and Technology Department of Navy Personnel Command in Millington, Tenn.

The survey, which will be taken primarily by first termers, will take approximately 30 minutes to complete. It is designed to provide each recipient a means to convey feedback, concerns and desires on issues such as pay, the assignment process and how time is spent during the workweek.

The purpose of the survey is to collect useful statistical information to

identify and prioritize areas of concern to Sailors.

Acting Chief of Naval Personnel RADM Gerry Hoewing stressed the importance of the survey.

"The value of this survey, like all others, is determined by the participants' input. I encourage all Sailors who receive this survey to participate honestly and truthfully," he said. "Your shipmates count on you to provide accurate information, and your feedback is crucial to us. The time you invest will impact on you and your shipmates."

Sailors selected to receive the survey will be sent a notification letter approximately one week prior to the survey's arrival. NPRST points of contact are Zannette Uriel at 901-874-4641, DSN 882-4641 and Paul Rosenfeld at 703-695-2850, DSN 225-2850.

**CDR Chenier** continued from page 6 the weapons systems manager for the E2C/C2A Branch.

His next tour was as readiness officer for USS *Carl Vinson* (CVN 70). Afterwards, Chenier took a break and received a master's degree in Business Administration from San Diego State University. He then completed a tour as logistics director for Military Sealift Command, Pacific Fleet.

Chenier is currently assigned as the customer service officer of the Fleet and Industrial Supply Center San Diego. He was selected for promotion to his current rank in June 1999. His personal awards include a Meritorious Service Medal, four Navy Commendation Medals, three Navy Achievement Medals and various campaign and unit awards.

Chenier is married to Wanda and has two children, Tara and Thomas. His hobbies include building wooden model ships, running, golf, and mountain climbing.



**Meet  
Greg  
Lavardo**



**Occupation:** Inventory Mangement, Code 121

**Birthplace:** Philadelphia, Pa.

**I graduated from:** San Diego State University.

**What brought me into civil service:** My mother and father.

**Hobbies:** Jogging and basketball.

**Nobody knows:** I was born in a taxi cab.

**Pet peeve:** Graffiti.

**If I could, I would change:** My hair color.

**Secret to success:** Understand the situation, behavior and impact.

**I've never been able to:** Tell a joke without forgetting the punchline.

**The last good book I've read:** The Goal.

**Favorite quote, motto or phrase:** Work hard, play hard.

**Favorite singer/group:** U2.

**I wish I could stop:** World hunger

**The one thing I like best about myself:** My sense of humor.

**I am proud of:** My brothers and sister.

**I'd give anything to have met:** Babe Ruth.

**Happy  
Halloween!**



## USDA Executive Leadership Program provides motivation and confidence

**Susan Civitillo**  
FISC SD Public Affairs

After 12 months of persevering and dedicating much of her personal time, Rosa Downing of Code 112 successfully completed the 2002 Executive Leadership Program, administered by the U.S. Department of Agriculture's Graduate School.

"It was time-consuming, but rewarding," explained Downing. "One of the best parts of the program was the friends I made."

The USDA Executive Leadership Program, designed for mid-level employees, is a 12-month nationwide program open to both men and women at the GS 11-13 levels who have little or no supervisory experience. ELP provides residential training, developmental work experiences, needs assessment and career planning, which give participants the skills, experience and exposure to move into positions of more responsibility.

Once selected for the ELP, the student participates in a one-week orientation session, a two-week leadership training session, a one-week leadership practices seminar and the final close-out week. The students must also complete one 30-day and one 60-day developmental work assignment outside their position of record.

Additional requirements include a one-week shadowing assignment of a federal manager or executive at the GS-13 to Senior Executive Service level, conducting three or more executive interviews, reading and reviewing three or more books on leadership issues and preparing a final program impact paper.

According to Downing, however, one of the most valuable aspects of the



*Rosa Downing, Code 112, displays the plaque she received for completing the USDA Executive Leadership Program.*

ELP is the leadership development team activity.

During the orientation session, each student is assigned to a team, which must work together during the 12 months to design and deliver a one-hour

presentation on one of the 27 Leadership Effectiveness Inventory components. This presentation is conducted during the close-out week.

Downing's group presented the leadership topic, "Leveraging Diversity." The experience helped Downing gain new confidence in public speaking and improved her skills for preparing presentations.

Her developmental assignments included 60 days working in customer service for the Immigration and Naturalization Service and 60 days in the FISC SD Workforce Development Division enhancing the mentoring program. One of the highlights of her assignment at the INS was delivering a presentation to the manager in San Ysidro on how to improve customer service.

Downing is looking forward to applying the new skills she has gained as a result of the ELP to her current position in the Logistics Support Center. "I know the opportunity will come to show what I've learned. The program has given me the motivation... I just needed the training."

For more information about the USDA Executive Leadership Program, you may contact Ann Braeutigam, FISC SD Workforce Development Division, at (619) 532-2042, DSN 522-2042 or check out the USDA Web site at <http://www.grad.usda.gov>.

## Navy offers GTCC video teletraining

The Department of the Navy eBusiness Operations Office is providing comprehensive Government Travel Charge Card training via Video Teletraining classroom sites for cardholders, commanding officers, supervisors and agency program coordinators.

All courses are taught via distance learning at all VTT classrooms and are free of charge.

The Refresher Cardholder Training Course provides cardholders information on the GTCC program, including policy, procedures, and proper usage. This course will cover cardholder responsibilities, the role of the APC, DON and Bank of America policy, and delinquency management.

The Commanding Officer/Supervisor Training Course provides commanders, commanding officers, officers in charge, and supervisors information on roles and responsibilities, establishment and management of the GTCC program, program monitoring, DON and BOA policy, and delinquency management.

The Agency Program Coordinator Policy Training Course provides APCs with information on DON and BOA policy. This course also covers hierarchy levels, directives to the cardholder, APC responsibilities, and controls within the GTCC program.

The Agency Program Coordinator Delinquency Management/Reporting Tool for EAGLS Course provides the APC information on delinquency management by utilizing the BOA Web base application EAGLS reporting tool. This course reviews scheduling and viewing of critical reports to aid in portfolio and delinquency management. A working knowledge of EAGLS is required.

To access detailed information on VTT locations, course schedules and how to reserve training quotas, go to [www.don-business.navsup.navy.mil/](http://www.don-business.navsup.navy.mil/). Click on card management, financial cards, travel card, training information, and video teletraining.

For more information contact the DON EBUSOPSOFF Card Management Group by e-mail to [gtctraining@navsup.navy.mil](mailto:gtctraining@navsup.navy.mil).

## FISC San Diego Training Calendar for October/November 2002

To enroll in any of the following classes call (619) 532-2038 (DSN 522) or send an email to:

[fiscsd\\_training@sd.fisc.navy.mil](mailto:fiscsd_training@sd.fisc.navy.mil). Supervisory approval is required.

For more information on training courses and programs, on line learning, and your training record, log on to the FISC Employee Extranet at [https://Extranet.sd.fisc.navy.mil/training\\_set.html](https://Extranet.sd.fisc.navy.mil/training_set.html).

### The Art of Giving and Receiving Feedback

Oct. 9-10, 8 a.m. - 4 p.m.

FISC Bldg. 1, 3<sup>rd</sup> Fl., Nautical Room

### Developing Your Resume for Automated Systems (RESUMIX Training)

Oct. 22, 8 - 11:30 a.m. or 12 - 3:30 p.m.

(pick one session)

FISC Bldg. 1, 3<sup>rd</sup> Fl., Pacific Room

### The Leader's Portfolio

Nov. 6-7, 8 a.m. - 4 p.m.

FISC Bldg. 1, 3<sup>rd</sup> Fl., Pacific Room

### Better Business Writing

Nov. 13, 8 a.m. - 4 p.m.

FISC Bldg. 1, 3<sup>rd</sup> Fl., Pacific Room

### Grammar Refresher

Nov. 14, 8 a.m. - 4 p.m.

FISC Bldg. 1, 3<sup>rd</sup> Fl., Pacific Room

### Pre-Retirement Planning

Nov. 19-20, 8 a.m. - 4 p.m.

FISC Bldg. 1, 3<sup>rd</sup> Fl., Nautical Room

## PC Learning Center Classes November 2002

To enroll in any of the following classes call (619) 532-2038 (DSN 522) or send an email to: [fiscsd\\_training@sd.fisc.navy.mil](mailto:fiscsd_training@sd.fisc.navy.mil). Supervisory approval is required.

All classes take place in FISC Bldg. 1, 3<sup>rd</sup> Floor, PC Learning Center from 8 a.m. - 4 p.m. unless otherwise noted.

**Introduction to Word** - Nov. 5

**Advanced Power Point** - Nov. 6,  
8 a.m. - 12 noon

**Intermediate Word** - Nov. 7

**Introduction to Excel** - Nov. 12

**Windows NT 4.0 Workstation** -  
Nov. 13, 8 a.m. - 12 noon

**Intermediate Excel** - Nov. 14

**Introduction to Access** - Nov. 19

**Making the Most of the Internet** -

Nov. 20, 8 a.m. - 12 noon

**Intermediate Access** - Nov. 21

**Introduction to PowerPoint** - Nov. 25

**Intermediate PowerPoint** - Nov. 26

# PPO celebrates successful peak shipping season

The FISC San Diego Personal Property Office recently took time to celebrate the end of another successful peak shipping season.

The summer peak for movement of personal property is May 1 to Oct. 1. In the four months covering this peak season, PPO personnel managed over 10,000 moves from their southern San Diego County area of responsibility.

Additionally, during this same period they managed the inbound delivery of over 4,000 customers into the San Diego area. That's an average of 135 families moving every workday to, from or within San Diego.

The PPO team also was very busy managing the back office workload of auditing and processing for payment over 16,000 commercial contractor invoices valued over \$2.2 million. Innovative approaches were used to overcome extreme shortages in commercial carrier equipment, packing personnel and drivers.

An exciting new procedure was also tested this summer – SMARTWebMove, the Navy's online shipment application service. Sailors meeting certain criteria were asked to complete their shipment application using SMARTWebMove instead of attending the group counseling sessions. SMARTWebMove was so successful and well received, the shipping office has extended the program to include a broader range of moves.

And, as a result of its popularity, the SMARTWebMove Center is being expanded. The Center is located at the FISC San Diego PPO, building 3376, Naval Station San Diego (32<sup>nd</sup> Street), next to the Family Housing Office. The SMARTWebMove Center is open Monday through Thursday, 8 a.m. to 4 p.m. and Friday, 8 a.m. to 2 p.m. Check with the PPO receptionists at 619-556-9711 or 619-556-9712 (DSN 526) for availability.

Service members can access SMARTWebMove at [www.smartwebmove.navy.mil](http://www.smartwebmove.navy.mil) using the Center's computer lab or anywhere else they have Internet access. SMARTWebMove is available 24 hours a day, 7 days a week.

Although the summer peak season is over, the PPO is still quite busy. Customers are encouraged to call or visit the PPO to arrange for shipment of personal property as soon as possible after receipt of orders.

## San Diego Fleet Week 2002

Sept. 28 - Oct. 26



For the official event schedule, descriptions of events, or to sign up as a Fleet Week Volunteer, please visit [www.fleetweeksandiego.org](http://www.fleetweeksandiego.org).



*CAPT Harry Davis, FISC SD executive officer, presents David Patterson, President, U.S. Foodservice, Los Angeles Division, with a letter of appreciation on Sept. 5. Photo by LT Alexandre C. Nunez*

## Combined Federal Campaign Oct. 1 - Dec. 31

CFC is exclusively for military, federal and postal employees. Select from over 1600 charitable agencies plus educational institutions.

When asked by your KEY worker to participate, join the team that makes a difference.

**Change tomorrow today - contribute through the CFC!**

## Letter of Appreciation

**Elizabeth A. Walker**, Code 240, for contracting support provided to the USS *Boxer* (LHD 4).

**Gary Lester and Data Processing Team**, Code 030, for support in ensuring the recent visit of the NAVSUP Portfolio Management Team was successful.

**Charles (Joe) Schumert and Russell (Mac) McCollough**, Code 124, for team work and support of the ATAC program.

**LT Fred Dini, Luis De La Fuente, Ralph A. Franchi, Mary T. Laborin, Mary L. O'Brien and Brian W.**

**O'Donnell**, Code 200, for participation in the FY01 Competition and Procurement Excellence Award as part of our Direct Vendor Delivery contract team entry.

**Lloyd Jennings and Octavia Fulgham**, Code 810, for support in getting military families moved from Cabrillo Heights to The Village at Naval Training Center.

## Bravo Zulu Message

**Danny Cajigas, Raymond Chavez, Robert Robinson, Ernest Wright**, Code 112, and **Cynthia Lammens**,

**Evangeline Rodriguez, Caroline Standish and Pat Walsh**, Code 240, for the LSR and contracting support provided to the USS *Sacramento* (AOE 1) during her recent two-week maintenance availability in San Diego.

**Pete Leary and Logistics Support Center Team**, Code 112, for support provided to the USS *Thach* (FFG 43) during her recent inter-deployment training cycle and INSURV.

## Retirements

**Hedwig Gerster**, Code 036

**Jerry Flaugher**, Code 260



## Enterprise News Briefs

Effective Monday, Sept. 9, **CAPT Bob Nanney** has been named **Naval Supply Systems Command** chief of staff.

Nanney, a native of Kentucky and a graduate of Vanderbilt University and the Naval Postgraduate School, most recently was assigned as the director of the SMART Card/Common Access Card group in the Department of the Navy eBusiness Operations Office.

Previously, he had served as director of Supply Corps personnel.

**RADM (lower half) (selectee) Mark D. Harnitchek**, is being assigned as commander, Naval Inventory Control Point Philadelphia/Mechanicsburg.

**RADM (lower half) (selectee) Michael S. Roesner** is being assigned as deputy chief of staff for Logistics, Fleet Supply and Ordnance, N4, U.S. Pacific Fleet.

*Heidi Gerster, formerly of Code 036, retired from federal service after 27 years. Gerster was joined by her husband Bob at her retirement ceremony on Sept. 13.*

## NAVSUP Transformation

Continued from page 3

I know there is a lot of anxiety out there and I want to keep you informed as we proceed through what I know is an unsettling process. Whatever results, we will work through it together.

Remember, as difficult as this is, our purpose is to provide the funds required to sustain our operating forces. We must do this if we are to maintain the combat capability we are in the business to support.



**Elsa Escamilla, Gail Quinn, Harry Ornelas, Wayne Lutje, Margit Austin and Sharon Faunce**, NADEP North Island site, received the **Golden Hawkeye Award Sept. 18** for their work with the NAVSUP/NAVAIR SMART ERP project.

Photo by Jeremy Zimmerman

# The Back Page

## New form for all computer-related requests

The Information Systems Department (Code 030) has developed a "one size fits all" form for FISC San Diego departments to request all computer-related services. The new Excel workbook format offers more flexibility and accessibility than the previously used Word format.

The form, titled "IS Service Request," replaces seven other forms and can be found on the FISCSD Extranet Forms Web site at <https://extranet.sd.fisc.navy.mil/index.html>. Having all forms on one Excel workbook format will save processing time and allow for easier tracking of your request.

This form has several built-in features:

- Selection page - requestors start with this page and click on the service they need. They are hyperlinked to the correct and partially completed form.

- The requestor completes the form and has the option of returning to the selection page to complete more forms (as they would if there is a new employee who needs a workstation, LAN, IBM, Tandem access).

- The requestor completes Request for Service for LAN, PC or laptop loan, attaches and e-mails to the Department approving official who then approves and e-mails them all to "FISCSD\_IS\_Service\_Request".

- If the requestor needs access to the Web, IBM or Tandem, they fill out an application page which replicates to

## Web site provides voting information

**Michael McLellan**  
NAVPERSCOM Public Affairs

The Navy Voting Assistance Program (NVAP) Web site at [www.persnet.navy.mil/nvap/](http://www.persnet.navy.mil/nvap/) contains a wealth of information for Voting Assistance Officers (VAO) and citizens interested in information involving their civic duties.

Did you know Virginia election officials will e-mail an absentee ballot to the e-mail address of all qualified Virginia Uniformed Services overseas voters who provide an e-mail address on their properly executed absentee ballot request? Or that Louisiana's primary election, for state legislative officials, is the same day as the general election and if a runoff is necessary it will be Dec. 7?

There are a variety of links to a wide range useful information on the Web site. One of the most important links is the one to OPNAVINST 1742.1

(the first ever OPNAVINST on voting). There also is a link to the United States Census Bureau where you can obtain demographic information on any county or state in the country.

Another link takes you to a site to obtain an online version of the Federal Post Card Application that you can use to register to vote. Phone numbers and

addresses for all the state election commissions and state election laws are provided in yet

another link.

Command's VAOs can find voting supply stock numbers and ordering information as well as links to applicable instructions. The site also provides the capability to offer suggestions and comments and the ability to view what others have said.

Additional information is available from John Hillis, Navy's Voting Assistance Program Manager at (901) 874-4369, DSN 882-4369 or 1-800 368-5056.



all IBM/SAAR, Web and Tandem forms, thus allowing them to input personnel data once and have it appear on all forms they need to complete. Once finalized and printed, the forms must be signed and faxed to AIS Security staff at 619-522-3892.

Effective Oct. 1, the IS Department will begin accepting requests made in the new format. The new e-mail address to send all PC, LAN and laptop loan requests for IS service is "FISCSD\_IS\_Service\_Request." After Nov. 1, only requests using the new format will be accepted.

Form requests include: Request for Service (the old BLC Service Request), LAN Access Request, TANDEM / IBM

/ Web SAAR Application, Request a Laptop Loan, Report a Security Incident, Report a Computer Virus, Register a New ISSO, Employee / Contractor Confidentiality/Non-Disclosure Contract, Request for ZXA Access, AAA Appointment, and SIPRNET Access.

Please note that if you have problems with existing equipment, call 619-532-HELP (4357) and if you need desktop supplies (paper, cartridge, CDs, etc.) order through your department.

You are encouraged to familiarize yourself with the new format, and e-mail any suggestions to "FISCSD\_IS\_Service\_Request."